SRI DHARMASTHALA MANJUNATHESHWARA COLLEGE (AUTONOMOUS) UJIRE – 574 240



DAKSHINA KANNADA, KARNATAKA STATE

(Re-Accredited by NAAC at 'A++' Grade) Ph: 08256-236221, 236101(O), Fax: 236220 e-Mail:sdmcollege@rediffmail.com, <u>sdmcollege@sdmcujire.in</u>, Website: www.sdmcujire.in

DEPARTMENT OF BUSINESS ADMINISTRATION

Syllabus of

Bachelor's Degree in Business Administration (BBA)

CHOICE BASED CREDIT SYSTEM SEMESTER SCHEME UNDER NEW EDUCATION POLICY 2020

2021-22 ONWARDS

BOS meeting held on 18-08-2023 Academic Council meeting, held on 02-09-2023

BACHELOR OF BUSINESS ADMINISTRATION

Preamble:

Business Administration as a discipline with a set of subjects, which focuses on development of knowledge components and skill sets of students to face competition & Challenges in the present global era of the business world. It is a branch of knowledge which is useful to develop entrepreneurs.

The papers taught in the semester are part of the course structure which is progressive in nature. From fundamentals to application of concepts is taught, assessed and evaluated.

1. Programme Objectives:

The objectives of BBA Programme are:

- To impart knowledge of the fundamentals of Management theory and its application in problem solving.
- Select and apply appropriate tools for decision making required for solving complex managerial problems.
- To develop problem-solving skills through experiential learning and innovative pedagogy to ensure utilization of knowledge in professional careers.
- To develop sound knowledge of the entrepreneurial process and inculcate creativity and innovation among students.
- To produce industry ready graduates, have highest regard for Personal & Institutional Integrity, Social Responsibility, Teamwork and Continuous Learning.
- To develop a positive attitude and life skills to become a multi-faceted personality with a sense of environmental consciousness and ethical values.

2. Programme Outcomes (PO):

On successfully completing the program the student will be able to:

- Understand concepts and principles of management/business; identify the opportunities in the corporate environment and manage the challenges
- Demonstrate the knowledge of management science to solve complex corporate problems using limited resources. Display enhanced personality and soft skills
- Function effectively as an individual, and as a member or leader in diverse teams, and in

multidisciplinary settings.

- Demonstrate entrepreneurial competencies
- Exhibit managerial skills in the areas of marketing, finance, HR, etc.
- Identify business opportunities, design and implement innovations in workspace.
- Possess a sturdy foundation for higher education

3. Program Specific Outcomes (PSO):

On the successful completion of B.B.A., the students will be able to:

PSO1: Acquire Practical learning through summer internship, industrial visit and Business Plan etc.

PSO2: Demonstrate analytical and problem-solving skills through specialization in Finance,

Human Recourse, and Marketing to solve the business issues.

PSO3: Understand and develop the new dimensions of knowledge through open electives to cater the need of the industry.

PSO4: Comprehend the core concepts, methods and practices in management.

PSO5: Venture into his/her own business or excel in executive roles in private /government sector.

PSO6: Demonstrate the ability to create business plans

PSO7: Develop an understanding of business that reflects the moral responsibility of business to

all relevant stakeholders and the natural environment.

PSO8: Matured Individuals and responsible Citizens to the country

PSO9: Demonstrate Ability to work in Groups

Structure of BBA Syllabus:

	First Semes	ter BBA ((Basic/Ho	nors))		
Course Code	Title of the Course	Categor y of Courses	Teachin g Hours per Week (L + T + P)	SEE	CIF	, Total Marks	Credits
ENGL101	Language - I	AECC	3+1+0	60	40	100	3
KLAR101/ SLSA101/ HLSA101	Language – II	AECC	3+1+0	60	40	100	3
BACT101	Management Principles& Practice	DCC	4+0+0	60	40	100	4
BACT102	Fundamentals of Business Accounting	DCC	3+0+2	60	40	100	4
BACT103	Marketing Management	DCC	4+0+0	60	40	100	4
SBDF101	Digital Fluency	SEC	1+0+2	30	20	50	2
BAOE101/ BAOE102	Business Organization / Office Organization and Management	OE	3+0+0	60	40	100	3
	Health and Wellness +		0+0+2	-	25	25	1
VBHNNRC	Physical Education & Yog	a SEC- VB	0+0+2	-	25	25	1
	Total			390	310	700	25
	Second Seme	ster BBA	(Basic/He	onor	s)		
Course Code	Title of the Course	Category of Courses	Teaching Hours per Week (L + T + P)	SEE	CIE	Total Marks	Credits
ENGL151	Language - I	AECC	3+1+0	60	40	100	3

Code		oi Courses	(L + T + P)			Marks	
ENGL151	Language - I	AECC	3+1+0	60	40	100	3
KLAR151/	Language – II	AECC	3+1+0	60	40	100	3
SLSA151/							
HLSA151							
BACT 151	Corporate Accounting & Reporting	DCC	3+0+2	60	40	100	4
BACT 152	Human Resource Management	DCC	4+0+0	60	40	100	4
BACT 153	Business Environment	DCC	4+0+0	60	40	100	4
EVSF 151	Environmental Studies	AECC	2+0+0	30	20	50	2

	People Management / Retail Management	O E C	3+0+0	60	40	100	3
VBHNNR C	Physical Education- Sports	SEC-VB	0+0+2	-	25	25	1
VBHNNR C	NCC/NSS/R&R(S&G) /Cultural	SEC- VB	0+0+2	-	25	25	1
	Total			390	310	700	25

EXIT OPTION WITH CERTIFICATION

		Third Seme (Basic/He					
Course Code	Title of the Course	Category of Courses	Teaching Hours per Week (L + T + P)	SEE	CIE	Total Marks	Credits
ENGL201	Language - I	AECC	3+1+0	60	40	100	3
/ SLSA201 /	Language – II	AECC	3+1+0	60	40	100	3
HLSA201 BACT201	Cost Accounting	DSCC	3+0+2	60	40	100	4
BACT202	Organizational Behavior	DSCC	4+0+0	60	40	100	4
BACT203	Statistics for Business Decisions	DSCC	3+0+2	60	40	100	4
SBFE201	Financial Education & Investment Awareness	SEC	1+0+2	30	20	50	2
BAOE201/ BAOE202	Social Media Marketing/ Rural Marketing	O E C	3+0+0	60	40	100	3
	Sports	SEC-VB	0+0+2	-	25	25	1
VBHNN RC	NSS/NCC/ Any Other	SEC-VB	0+0+2	-	25	25	1
	Total			390	310	700	25
COIF201	Constitution of India	AECC	2+0+0	30	20	50	2

EXIT OPTION WITH DIPLOMA

Teaching Hours **Category** of SEE CIE Credits Course **Title of the Course** Total perWeek Courses Code Marks (L + T +P) AECC 3+1+0 40 100 3 ENGL251 | Language - I 60 3 KLAR201/ Language – II AECC 3+1+060 **40** 100 **SLSA201/** HLSA201 BACT Management 40 100 4 DSCC 3+0+260 251 Accounting Financial Markets& BACT 4+0+0 60 40 100 4 DSCC Services 252 BACT Financial DSCC 3+0+2 40 100 4 60 Management 253 SBCS 201 **Artificial Intelligence** 50 2 SCC 1+0+030 20 **Cyber Security** BAOE Social Media 3 3+0+0 40 100 **OEC** 60 Marketing/ Business 251/ Leadership Skills BAOE 252 Physical **SEC-VB** 25 0+0+2 25 1 -**Education-Sports** VBHNN NCC/NSS/Cultural 0+0+225 25 1 RC **SEC-VB** -390 310 700 25 Total

Fourth Semester BBA (Basic/Honors)

EXIT OPTION WITH DIPLOMA

SEMESTER – V

SLNo.	Course Code	Title of the Course	Category of Course	Teaching Hours per Week (L+T+P)	SEE	CIE	Total Marks	Credits
31	BACT 301	Production and Operations Management	DSC -13	4+0+0	60	40	100	4
32	BACT 302	Income Tax-I	DSC-14	3+0+2	60	40	100	4
33	BACT 303	Banking Law and Practice	DSC-15	4+0+0	60	40	100	4
34	BACE 301	Elective -1 (FN1\MK1\ HRM1\RM1)	DSE-1	3+0+0	60	40	100	3
35	BACE 302	Elective-2 (FN1\MK1\ HRM1\RM1)	DSE-2	3+0+0	60	40	100	3
36	BACV 301	Digital Marketing	Vocational-1	3+0+2	60	40	100	3
37	SBES 301	Employability Skills	SEC – VB	2+0+2	30	20	50	3
		SUB TOTAL (E)	1		390	260	650	24

ELECTIVE GROUPS AND COURSES:

Sl. No.	Finance	Marketing	Human Resource Management	Retail Management
COURSECODE	BACE 303	BACE 301	BACE 302	BACE 304
Paper-1	Advanced Corporate Financial Management	Consumer Behavior	Compensation and Performance Management	Fundamentals of Retail Management

Note: Students have to choose Two Electives in V Semester and Continue with the same Elective combinations in VI Semester.

SEMESTER – VI

SLNo.	Course Code	Title of the Course	Category of Course	Teaching Hours per Week (L+T+P)	SEE	CIE	Total Marks	Credits
38	BACT 351	Business Law	DSC	4+0+0	60	40	100	4
39	BACT 352	Income Tax-II	DSC	3+0+2	60	40	100	4
40	BACT 353	International Business	DSC	4+0+0	60	40	100	4
41	BACE 351	Elective -1 (FN2\ MK2\HRM2\ RM2)	DSE	3+0+0	60	40	100	3
42	BACE 351	Elective-2 (FN2\MK2\HRM2\ RM2)	DSE	3+0+0	60	40	100	3
43	BACV 301	Goods and Services Tax	Vocational	2+0+2	60	40	100	4
44		Internship	I-1	4 weeks	-	50	50	2
	SUB TOTAL (F)					290	650	24

A. INTERNSHIP WITH BUSINESS ORGANIZATIONS Objectives:

- To enhance the classroom learning
- To provide training and experiential learning opportunities for students
- To provide an opportunity to apply knowledge and skills acquired by the students in the classroom to aprofessional context.

Guidelines to the institution:

- Each student will have to work in a Business Organization for at least 4 weeks after their FifthSemester Examination.
- 2. The entire batch of students is to be divided equally among the department faculty members. The faculty members should be the mentors and guide the students in the internship process.
- 3. The students must submit the Certificate for completion of internship by the organization to the college along with a brief report of not less than 25 pages. The report contains details of the organization, nature of business, and a write up on the learning outcome from the internship carried out by them.

Marks Allocation:

- 30 Marks for the Internship Report and 20 Marks for Presentation and Viva-Voce examination.
- Viva-Voce shall be conducted at the end of the semester, by the external faculty, from among the panel f examiners and identified by the College.
- The Institution should send the marks to the University along with IA Marks scored by them in the VI Semester.

	1	Discipline Sp Electives –VI S		1
Sl. No.	Finance	Marketing	Human Resource Management	Retail Management
COURSE CODE	BACE 353	BACE 351	BACE 352	BACĔ 354
Paper-2	Security Analysis and Portfolio Management	Advertising and Media Management.	Cultural Diversity at Workplace	Retail Operations Management

Acronyms Expanded

> AECC	: Ability Enhancement Compulsory Course
> DSC C	: Discipline Specific Core (Course)
> SEC	: Skill Enhancement Course
> SB/VB	: Skill Based/Value Based
> OEC	: Open Elective Course
> DSE	: Discipline Specific Elective
> SEE	: Semester End Examination
> CIE	: Continuous Internal Evaluation
> L+T+P	: Lecture + Tutorial + Practical(s)

Note:

- 1. One Hour of Lecture is equal to 1 Credit.
- 2. One Hour of Tutorial is equal to 1 Credit (Except Languages).
- 3. Two Hours of Practical is equal to 1 Credit.

Practical Classes may be conducted in the Business Lab or in Computer Lab or in Class room depending on the requirement. One batch of students should not exceed half (i.e., 30 or less than 30 students) of the number of students in each class/section. 2 Hours of Practical Class is equal to

1 Hour of Teaching, however, whenever it is conducted for the entire class (i.e., more than 30 students) 2 Hours of Practical Class is equal to 2 Hours of Teaching

4. Pedagogy:

In addition to Conventional Time-Tested Lecture Method, the following approaches may be adopted as and when found appropriate and required:

- 1. **Case Based Learning:** Practical exposure can be given to students through Case based learning/critical learning tool. It enhances skills of students in analyzing the organizational problems and learning to arrive at critical decisions. They learn to apply concepts, principles and analytical skills to solve the real situation problems.
- Experiential/Live Projects/Grass Root Projects: To bridge the gulf between the theory and practice, the students have to be encouraged to take up experiential projects/Live Projects/Grass Root Projects in companies/organizations/factories.
- 3. **Team Spirit and Building:** To internalize the core curriculum, working in teams and developing team spirit is essential. Interdisciplinary learning across outside the faculty would help students in equipping with these skills.
- 4. **ICT enabled teaching with global touch:** With the use of modern ICT technology students' learning inclass room marches towards digitization. Getting connected to people through e-mode who are located all over the world and who bring real-time insights from their industries, their customers, happenings in their local place and environment.
- 5. Leadership Building: Apart from developing a strong background in the functional areas of Commerce and Business, the Model Curriculum focuses on developing New Age Leadership capabilities among the students.
- 6. Emphasis on Indian Business Models: Over the past two decades, several Indian Business domains and organizations have made remarkable contribution in developing innovative business models by occupying a space in the global business scenario. The academia can make use of such examples in the pedagogy.

6. Suggestive Guidelines for Continuous Internal Evaluation and Semester End Examination.

The CIE and SEE will carry 40% and 60% weightage each, to enable the course to be evaluated for a total of 100 marks, irrespective of its credits. The evaluation system of the course is comprehensive & continuous during the entire period of the Semester. For a course, the CIE and SEE evaluation will be on the following parameters:

Sl. No.	Parameters for the Evaluation	Marks
1. Co	ntinuous Internal Evaluation (CIE)	
A.	Continuous & Comprehensive Evaluation (CCE)	15 Marks
B.	Internal Assessment Tests (IAT)	25 Marks
	Total of CIE (A+B)	40 Marks
2. Se	mester End Examination (SEE)	
C.	Semester End Examination (SEE)	60 Marks
	Total of CIE and SEE (A + B +	100 Marks
	C)	

- a) **Continuous & Comprehensive Evaluation (CCE):** The CCE will carry a maximum of 15% weightage (15 marks) of total marks of a course. Before the start of the academic session in each semester, a faculty member should choose for his/her course, minimum of five of the following assessment methods with three(3.0) marks each:
 - i. Individual Assignments
 - ii. Seminars/Class Room Presentations/ Quizzes
 - iii. Group Discussions /Class Discussion/ Group Assignments
 - iv. Case studies/Case lets
 - v. Participatory & Industry-Integrated Learning/ Field visits
 - vi. Practical activities / Problem Solving Exercises
 - vii. Participation in Seminars/ Academic Events/Symposia, etc.
 - viii. Mini Projects/Capstone Projects
 - ix. Any other academic activity

b) **Internal Assessment Tests (IAT):** The IAT will carry a maximum of 25% weightage (25 marks) of total marks of a course, under this component, two tests will have to be conducted in a semester for 25 marks each and the same is to be scaled down to 25 marks.

c) In case of 50 percentage of CIE weightage courses, faculty members can choose assessments methods accordingly for the required marks as mentioned above.

BBA FIRST SEMESTER

	BBA FIRST SEMI	ESTER	
Ν	ame of the Program: Bachelor of Busin	ness Administration	
	(BBA)		
	Course Code: BACT 1	01	
	Name of the Course: Management Prin	nciples & Practice	
Course	No. of Hours per Week	Total No. of Teaching Hours	
Credits			
4 Credits	4 Hrs	56 Hrs	
Pedagogy: Classroo	ms lecture, tutorials, Group discussion, S	Seminar, Case studies & field work e	etc.,
Course Outcomes:	On successful completion of the course	e, the Students will demonstrate	
• The ability to	understand concepts of business manage	ment, principles and	
function of ma	anagement.		
• The ability to	explain the process of planning and deci	sion making.	
• The ability and responsibility	to create organization structure lities.	es based on authority, task	
-	explain the principles of direction, impor	rtance of communication.	
•	munication, motivation theories and lead		
	understand the requirement of good cont		
control techn			
	Sylla	Hours	
	bus:		
Module No. 1: INT	RODUCTION TO MANAGEMENT	10	
	ning, Evolution of management though		Tra
	ent Era, Neo-Classical Management Era,		
-	Ianagement - Scope and Functional are	-	
	ession; Management and Administration;		.5 u
	NNING AND DECISION MAKING	08	
	and Purpose of Planning - Planning Proc		
	cision making- Importance and steps; MI		
	GANIZING AND STAFFING		
	of Organization; Principles of Organizing		
Types of Organizatio	on - Departmentation, Committees; Cent	ranzation vs Decentranzation	

	ffing
Module No. 4: DIRECTING AND COMMUNICATING	12
Meaning and Nature of Direction, Principles of Direction; Communication - Me	eaning and
Importance, Communication Process, Barriers to Communication, Steps to over	come
Communication Barriers, Types of Communication; Motivation theories - Mas	low's Need
Hierarchy Theory, Herzberg's Two Factor Theory, Mc. Gregor's X and Y theor	y. Leadership –
Meaning, Formal and Informal Leadership, Characteristics of Leadership; Lead	ership Styles
- Autocratic Style, Democratic Style, Participative Style, Laissez Faire Leaders	hip Styles,
Transition Leadership, Charismatic Leadership Style.	
Module No. 5: COORDINATING AND CONTROLLING	10
Coordination-Meaning, Importance and Principles. Controlling-Meaning and st	eps in controlling,
Essentials of Effective Control system, Techniques of Control (in brief).	
Module No. 6: BUSINESS SOCIAL RESPONSIBILITY	04
AND MANAGERIAL ETHICS	
Business Social Responsibility - Meaning, Arguments for and against	Business Social
Responsibility; Green management - Meaning, Green Management Actions; Ma	magerial Ethics –
Meaning - Importance of Ethics in Business, Factors that determine Ethic	cal or Unethical
behavior.	
Skill Developments Activities:	
1. Two cases on the above syllabus should be analyzed by the teacher in th	e classroom
and the same needs to be recorded by the student in the Skill Developme	ent Book.
2. Draw different types of Organization structure.	
3. Draw Control charts.	
5. Draw control charts.	
Text Books:	
Text Books:	
Text Books: 1. Stephen P. Robbins, Management, Pearson	
Text Books: 1. Stephen P. Robbins, Management, Pearson 2. Koontz and O'Donnell, Management, McGraw Hill.	H25
 Text Books: 1. Stephen P. Robbins, Management, Pearson 2. Koontz and O'Donnell, Management, McGraw Hill. 3. L M Prasad, Principles of management, Sultan Chand and Sons 	H25
 Text Books: 1. Stephen P. Robbins, Management, Pearson 2. Koontz and O'Donnell, Management, McGraw Hill. 3. L M Prasad, Principles of management, Sultan Chand and Sons 4. V.S.P Rao /Bajaj, Management process and organization, Excel Books.G 	H25

Name o	f the Program: Bachelor of Business	s Administration (BBA	A)
	Course Code: BACT 1	.02	
Nar	ne of the Course: Fundamentals of B	business Accounting	
Course Credits	No. of Hours per Week	Total No. of Te	eaching Hours
4 Credits	4 Hrs	56	Hrs
Pedagogy: Classrooms lo	ecture, tutorials, and problem solving.		
Course Outcomes: On s	uccessful completion of the course,	the students will den	nonstrate
	amework of accounting as well accou		
	ss journal entries and prepare ledger a	-	
• •	pare subsidiaries books		
• •	pare trial balance and final accounts of	of proprietary concern	
• •	counts through application of tally.		
	Syllabus:		Hours
Module No. 1: INTR	- ODUCTION TO FINANCIAL ACC	COUNTING	08
Introduction – Meaning a	nd Definition – Objectives of Account	nting – Functions of A	ccounting
_	Information – Limitations of Accour	-	_
_	Concepts and Accounting Conventio		-
significance of accountin	g standards. List of Indian Accounting	g Standards.	
Module No. 2: ACCO	DUNTING PROCESS		12
Meaning of Double entry	system – Process of Accounting – Ki	inds of Accounts – Ru	lles - Transaction
Analysis – Journal – Led	ger – Balancing of Accounts – Trial B	Balance – Problems	
on Journal, Ledger Postir	ng and Preparation of Trial Balance.		
Module No. 3: SUBS	SIDIARY BOOKS		14
Meaning – Significance	- Types of Subsidiary Books -Prepa	aration of Purchases	Book, Sales Book
Purchase Returns Book,		Book, Bills Payable B	ook. Types of Cas
	Sales Return Book, Bills Receivable H	, ,	
Book- Simple Cash Boo	Sales Return Book, Bills Receivable E ok, Double Column Cash Book, Thr	-	• •
		ree Column Cash Bo	• •
Book(Problems only on 7	ok, Double Column Cash Book, Thr	ree Column Cash Bo Cash Book)	• •
Book(Problems only on T Module No. 4: FINAL A	ok, Double Column Cash Book, Thr Three Column Cash Book and Petty C	ree Column Cash Bo Cash Book)	ok and Petty Casi
Book(Problems only on 7 Module No. 4: FINAL A Preparation of Statement	ok, Double Column Cash Book, Thr Three Column Cash Book and Petty C ACCOUNTS OF PROPRIETARY (ree Column Cash Bo Cash Book) CONCERN of a proprietary conc	ok and Petty Cash 10 ern with special
Book(Problems only on 7 Module No. 4: FINAL A Preparation of Statement adjustments like deprecia	ok, Double Column Cash Book, Thr Three Column Cash Book and Petty C ACCOUNTS OF PROPRIETARY (of Profit and Loss and Balance Sheet	ree Column Cash Bo Cash Book) CONCERN of a proprietary conce es, outstanding and ree	ok and Petty Casing 10

Introduction-meaning of accounting software, types accounting software-accounting

software Tally-Meaning of Tally software - Features -- Advantages, Creating a New

Company, Basic Currency information, other information, Company features and Inventory features. Configuring Tally - General Configuration, Numerical symbols, accounts/inventory info – master configuration -voucher entry configuration. Working in Tally: Groups, Ledgers, writing voucher, different types of vouchers, voucher entry Problem on Voucher entry - Generating Basic Reports in Tally-Trail Balance, Accounts books, Cash Book, Bank Books, Ledger Accounts, Group Summary, Sales Register and Purchase Register, Journal Register, Statement of Accounts, and Balance Sheet.

Joho Books of Accounts - Meaning, Objectives, Uses

Skill Developments Activities:

- 1. List out the accounting concepts and conventions.
- 2. Prepare a Bank Reconciliation Statement with imaginary figures
- 3. Collect the financial statement of a proprietary concern and record it.
- 4. Prepare a financial statement of an imaginary company using tally software.
- 5. Opening of Khata Book and uses

Text Books:

- 1. Hanif and Mukherjee, Financial Accounting, Mc Graw Hill Publishers
- 2. Arulanandam & Raman; Advanced Accountancy, Himalaya Publishing House
- 3. S.Anil Kumar, V.Rajesh Kumar and B.Mariyappa-Fundamentals of Accounting,
- 4. Himalaya Publishing House.
- 5. Dr. S.N. Maheswari, Financial Accounting, Vikas Publication
- 6. S P Jain and K. L. Narang, Financial Accounting, Kalyani Publication
- 7. Radhaswamy and R.L. Gupta, Advanced Accounting, Sultan Chand
- 8. M.C. Shukla and Goyel, Advanced Accounting, S Chand.

Name of the Program: Bachelor of Business Administration (BBA)

Course Code: BACT 103

Name of the Course: Marketing Management

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	56 Hrs

Pedagogy: Classrooms lecture, tutorials, Group discussion, Seminar, Case studies & field work etc.,

Course Outcomes: On successful completion of the course, the Students will demonstrate

- Understand the concepts and functions of marketing.
- Analyse marketing environment impacting the business.
- Segment the market and understand the consumer behaviour
- Describe the 4 Ps of marketing and also strategize marketing mix
- Describe 7 Ps of service marketing mix.

Syllabus:		Hours
Module No. 1:	INTRODUCTION TO MARKETING	10

Meaning and Definition of Market, Marketing, Concepts of Marketing, Market v/s Marketing, Marketing, Marketing, Traditional Marketing v/s Modern Marketing, Significance of Marketing, Marketing Orientations, Marketing Management, Functions of Marketing Management, Role of Marketing Manager, Marketing Environment : Meaning & Types

Module No. 2: MARKET SEGMENTATION AND	10
CONSUMER BEHAVIOUR	

Meaning and Definition, Bases of Market Segmentation, Requisites of Sound Market

Segmentation; Consumer Behavior-Factors influencing Consumer Behavior; Buying Decision Process.

Module No. 3: MARKETING MIX

Meaning, Elements of Marketing Mix (Four P's) – Product, Price, Place, Promotion.

Product-Product Mix, Product Line, Product Lifecycle, New Product Development, Reasons for Failure of New Product, Branding, Packing and Packaging, Labeling,

Pricing - Objectives, Factors influencing Pricing Policy, Methods of Pricing;

Physical Distribution–Meaning, Factors affecting Channel Selection, Types of Marketing Channels.

Promotion – Meaning and Significance of Promotion, Personal Selling and Advertising (Meaning Only)

20

Module No. 4: SERVICES MARKETING	06	
Meaning and definition of services, difference between goods and services, feat	ures of services, seven	
P's of services marketing (concepts only).		
Module No. 5: RECENT TRENDS IN MARKETING	10	
Recent trends in Marketing – E-Business, Tele Marketing, M-Business, Green Marketing,		
Relationship Marketing, Concept Marketing, Digital Marketing, Social Media Marketing and E-		
tailing (Meaning)		
Skill Developments Activities:		
1. Two cases on the above syllabus should be analyzed and recorded in the skill		
development		
2. Prepare a chart for distribution network for different products.		

Text Books:

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- 1. Philip Kotler, Marketing Management, Prentice Hall.
- 2. Lovelock Christopher, Services Marketing: People, Technology, Strategy, PHI
- William J. Stanton, Michael J.Etzel, Bruce J Walker, Fundamentals of Marketing, McGraw HillEducation.
- 4. Bose Biplab, Marketing Management, Himalaya Publishers.
- 5. J.C. Gandhi, Marketing Management, Tata McGraw Hill.
- 6. Ramesh and Jayanti Prasad: Marketing Management, I.K. International
- 7. Sontakki, Marketing Management, Kalyani Publishers.
- 8. P N Reddy and Appanniah, Marketing Management

BBA 1.4 – Digital Fluency (SEC)	
Course Credits 02	Total Contact Hours30
Internal Assessment Marks : 20	Semester End Examination Marks : 30

Common Syllabus for all UG Programmes

	Name of the Program: Bachelor of		
	Administration (BBA)		
	Course Code: BAOE 101		
	Name of the Course: Business Orga		
Course Credits	No. of Hours per Week	Total No. of Teaching I	Hours
3 Credits	3 Hrs	45 Hrs	
Pedagogy: Classrooms lect	ure, tutorials, Group discussion, Semin	ar, Case studies & field work	etc.,
Course Outcomes: On suc	cessful completion of the course, the	Students will demonstrate:	
• An understanding of	the nature, objectives and social respo	nsibilities of business	
• An ability to describ	e the different forms of organisations		
• An understanding of	the basic concepts of management		
• An understanding of	functions of management.		
• An understanding of	different types of business combination	ons	
	Syllabus:	Hou	rs
Module No. 1: INTRODUCTION TO BUSINESS		10)
Business: Meaning, Nature	, Scope and Social responsibility of Bu	siness, Objectives, Essentials	
ofsuccessful business; Func	tional areas of business. Concept of Bu	isiness Organisation.	
Module No. 2: FORMS O	F BUSINESS ORGANIZATION:	12)
Sole proprietorship: Definit	ions, Features, Merits and Demerits. Pa	artnership: Definitions, partner	rship
deed,Features, Merits and D	emerits.		
Joint Stock Company: Defin	nitions, Features, Merits and Demerits.	Co- operatives:	
Definitions, Features, Merits	s and Demerits.		
Module No. 3: PUBLIC E	NTERPRISES	08	}
Departmental Undertaking:	Definitions, Features, Merits and Dem	erits. Public Corporations:	
Definitions, Features, Merit	s and Demerits. Government Compani	es: Definitions, Features, Meri	its
and Demerits			
Module No. 4: BUSINESS	COMBINATIONS	08	}
Magning Definitions Course	es, Types, Forms, merits and demerits of	of Business Combinations, Red	cent
Meaning Definitions, Cause	••		
Trends inBusiness Combina	ations.		

Management- Meaning, Definitions, Difference between Management and Administration, Levels of Management, Objectives of Management, Functions of management- planning, organizing, staffing, directing, coordinating, controlling, Principles of Management.

Skill Developments Activities:

- 1. Preparation of partnership deed
- 2. Draw a business tree
- **3.** Make a list of 10 PSUs
- 4. Prepare a list of different types of business combinations

Text Books:

- 1. C B. Guptha Business Organisation and Management, Sultan Chand & Sons.
- 2. Dr. S. C. Saxena Business Administration & Management, Sahitya Bhawan.
- 3. Y K. Bhushan. Fundamentals of Business Organisation and Management, Sultan Chand & Sons.
- 4. R K. Sharma, Business Organisations and Management, Kalyani Publishers.
- I.M. Sahai, Padmakar Asthana Business Organisation & Administration, Sahitya Bhawan Publications, Agra

Name of the Program: Bachelor of Business Administration

(BBA)

Course Code: BAOE 102

Name of the Course: Office Organization and Management

(OEC)

Course	No. of Hours per Week	Total No. of Teaching Hours
Credits		
3 Credits	3 Hrs	45
		Hrs

Pedagogy: Classrooms lecture, tutorials, Group discussion, Seminar, Case studies & field work etc.,

Course Outcomes: On successful completion of the course, the Students will demonstrate

- a) An understanding of basic knowledge of office organisation and management
- b) Demonstrate skills in effective office organisation
- c) Ability to maintain office records
- d) Ability to maintain digital record.
- e) Understanding of different types of organisation structures and responsibilities as future office managers.

Syllabus:	Но	
	urs	
Module No. 1: FUNDAMENTALS OF OFFICE MANAGEMENT	08	
Introduction: Meaning, importance and functions of modern office		
Modern Office Organisation: Meaning; Steps in office organisation; Princip	les of Office	
organisation, Organisation structure types,		
Nature of office services: Types of services in a modern office, decentralisat	tion and centralisation	
of office services, Departmentation of Office		
Office management: Meaning, Elements and major processes of Office		
management		
Office Manager: Functions and qualifications of Office manager.		
Module No. 2: ADMINISTRATIVE ARRANGEMENT	07	
AND FACILITIES		
Office Accommodation and its Importance: Location of Office, Choice of Location: Urban vs		
Suburban, Factors to be Considered in Selecting the Site, Securing Office Space,		
Office Lay-out: Objectives of Office Lay-out, Principles of Office Lay-out, Steps in Lay-out		

Planning, Advantages of a Good Lay-out.	
Types of offices: Open Office and Private Office- advantages and disadvant	ages.
Module No. 3: OFFICE ENVIRONMENT	10
Meaning and Components of Office Environment: Interior Decoration, Colo	bur
Conditioning, Floor Coverings, Furnishings,	
Furniture and Fixtures: Types of Furniture, Choice between Wooden and St	eel Furniture,
Principles Governing Selection of Furniture	
Lighting and Ventilation,	
Noise: Internal Noise, External Noise	
Cleanliness, Sanitation and Health Safety	
and Security	
Module No. 4: RECORDS MANAGEMENT	10
Introduction to records: Importance of Records, types of office records,	I
Records Management: Meaning, Principles of Record Keeping, Functions o	f 'Records
Management	
Filing: Elements of Filing and Filing Functions, Objectives and Importance	of Filing,
Advantages of Filing, Essentials of a Good Filing System, Classification of	Files, Filing
Procedure or Routine.	
Filing Methods: Horizontal Filing -meaning, types and advantages, Vertical	Filing-
meaning, equipment used, advantage and disadvantages.	
Centralisation and Decentralisation of Filing- Centralised filing and Decentral	alised Filing Office
manual: contents, Importance, types of office manuals.	
Indexing: Meaning, importance, advantages and essentials of good indexing	, type of index
Retention and disposal of files: Meaning and benefits of record retention, ne	ed for disposal
of files, life-cycle stages of files.	
Module No. 5: OFFICE MECHANISATION AND DATA	10
PROCESSING	
Meaning, Importance and Objectives of Office Mechanisation, Advantages	and disadvantages o
Office Mechanisation, Factors Determining Office Mechanisation	
Kinds of Office Machines: Duplicating Machines and Photocopying Ma	achines, Accounting
tabulating and computing machines, communication machines	
Introduction to Data and Information: Distinction between Data and Inform	nation, Importance o
Data and Information, Classification of Data, Classification of Informa	tion, Data Lifecycle

Data presentation Methods of Presentation of Data

Data processing using computers: Components of Computers, Input and Output Devices, Software used in Computers (names and uses only), Computer Applications in Office' Management, Advantages and Limitations of Computerisation

Skill Developments Activities:

- 1. Visit an office and enlist the different types of machines used in theoffice
- 2. Identify the different types of stationery used in offices today
- 3. Draw a data life cycle chart
- 4. Draw charts indicating different types of office layouts.

Text Books:

- 1. S.P Arora, Office Organisation and Management, Vikas Publishing House Pvt Ltd
- 2. M.E Thakuram Rao, Office organisation and Management, Atlantic
- 3. Judith Read, Mary Lea Ginn, Record Management, 10th Edition, Cengage Learning.

BBA 1.6 – Physical Education- Yoga/Health and Wellness (SEC-VB	
Course Credits 02	Total Contact Hours30
Internal Assessment Marks: 25+25	Semester End Examination Marks : Nil

Common Syllabus for all UG Programmes

BBA SECOND SEMESTER

Name	e of the Program: Bachelor of Busin	ess Administration	(BBA)	
	Course Code: BAC	Г 151		
Name of the Course: Financial Accounting and Reporting				
Course Credits	Course CreditsNo. of Hours per WeekTotal No. of		Teaching Hours	
4 Credits	4 Hrs		56 Hrs	
Pedagogy: Classrooms	e lecture, tutorials, and Problem Solvi	ng.		
Course Outcomes: Or	n successful completion of the cours	se, the Students wil	l demonstrate	
• The ability to p	repare final accounts of partnership f	irms		
• The ability to u	nderstand the process of public issue	of shares and accou	nting for the same	
• The ability to p	repare final accounts of joint stock co	ompanies.		
• The ability to p	repare and evaluate vertical and horiz	zontal analysis of		
financial statem	ients			
• The ability to u	nderstand company's annual reports.			
Syllabus:			Hours	
Module No. 1: FIN	AL ACCOUNTS OF PARTNERS	HIP FIRM	10	
Meaning of Partnersh	ip Firm, Partnership deed-clauses	in partnership dee	d, Preparation of Fina	
accounts of partnershi	p firm-Trading and Profit and Los	s Account, Profit a	and Loss Appropriation	
Account, Partners capi	tal account and Balance sheet. Goo	dwill- Nature, Facto	ors influencing goodwil	
and methods of valuati	on of goodwill (Average and super p	rofit		
methods)				
Module No. 2: ISSUE	OF SHARES		08	
Meaning of Share, Typ	bes of Shares – Preference shares an	d Equity shares – Is	ssue of Shares at par, a	
Premium, at Discount:	Pro-Rata Allotment; Journal Entrie	s relating to issue o	f shares; Preparation o	
respective ledger accou	ints; Preparation of Balance Sheet in	the Vertical form		
(Practical Problems).				
Module No. 3: FIN	AL ACCOUNTS OF JOINT		12	
STOCK COMPANIE	S			
Statutory Provisions re	garding preparation of Company Fin	al Accounts – Trea	atment of Special Items	
e	n, Tax deducted at source, Advance pa			
	Dividends, Rules regarding payment of		o Reserves, Preparation o	
	and Balance Sheet (Vertical Form Sched	lule -111)		
(Practical Problems).				

Module No. 4: FINANCIAL STATEMENTS ANALYSIS	12
Comparative Statements - Comparative Income Statement, Comparative Balance	ce Sheet; Common
size Statements - Common Size Income Statement, Common Size Balance She	et – Trend
Percentages. (Analysis and Interpretation)	
Module No. 5: CORPORATE FINANCIAL REPORTING	10
PRACTICES	
Corporate Financial Reporting - meaning, types, characteristics of Corporate	financial report, users of
corporate financial report; Components corporate financial report- general	corporate information,
financial highlights, letter to the shareholders from the CEO, management's	discussion and analysis;
Financial Statements-balance sheet, income statement, cash flow statement, a	nd notes to the financial
statements; Auditor's report; Significant Accounting Policies; Corporate Gover	nance Report; Corporate
Social Responsibility Report (Discuss only Role and Significance of above of	components of corporate
financial report).	
Skill Developments Activities:	
1. Collect financial statement of a company for five years and analyse the	same using
trend analysis.	
2. Refer annual reports of two companies and list out the components.	
3. Draft a partnership deed as per Partnership Act.	
4. List out the accounting policies in annual report of the company	
Text Books:	
1. Maheshwari S.N & Maheshwari S.K., Advanced Accountancy, Vikas Public	ation House Pvt. Ltd.
2. Jain and Narang, Advanced Accountancy, Kalyani Publications.	

- 3. R. L. Gupta, Principles and Practice of Accountancy, Sultan Chand & Sons.
- 4. D. Chandra Bose, Advanced Accounting II, PHI Learning Pvt. Ltd.
- 5. M.C Shukla, T.S Grewal and S.C Gupta, Advanced Accounts II, Chand & Company.
- 6. Basu& Das, Advanced Accountancy, Vikas Publication House Pvt Ltd.
- 7. Arulanandam M.A. and Raman K.S., Advanced Accountancy, Himalaya Publishing House.

Name	of the Program: Bachelor of Busine	ess Administration (BBA)
	Course Code: BACT	152	
Na	me of the Course: Human Resource	Management	
Course CreditsNo. of Hours per WeekTotal No. of		Teaching Hours	
4 Credits 4 Hrs		56 Hrs	
Pedagogy: Classroom'	s lecture, tutorials, Group discussion,	Seminar, Case stud	lies & field work
etc.,			
	successful completion of the cours	e, the students will	l be able to
demonstrate			
2	be the role and responsibility of Hum	ian resourcesmanag	gement
functions on bus			
-	be HRP, Recruitment and Selection p		
• Ability to descri	be to induction, training, and comper	isation aspects.	
• Ability to explan	in performance appraisal and its proce	ess.	
Ability to demo	nstrate Employee Engagement and Pa	sychological Contra	act.
Syllabus:			Hours
	DUCTION TO HUMAN RESOUR	RCE	10
· · · · · · · · · · · · · · · · · · ·	GEMENT		
-	on of HRM – Features Objectives,		
Management and Perso	onnel Management, Importance, Fun	ctions and Process	of HRM, Role of HR
Manager, Trends influe	ncing HR practices		
Module No. 2: HUMA	N RESOURCE PLANNING, REC	RUITMENT &	14
SELEC	TION		
Human Resource Plann	ing: Meaning and Importance of Hun	nan Resource Planr	ning, Process of HRP
HR Demand Forecastin	g- Meaning and Techniques (Meanin	igs Only) and HR si	upply forecasting.
Succession Planning –	Meaning and Features		
Job Analysis: Meaning	and Uses of Job Analysis, Process of	Job Analysis – Job	Description, Job
Specification, Job Enlar	rgement, Job Rotation, Job Enrichmen	nt (Meanings Only)) Recruitment –
Meaning, Methods of R	ecruitment, Factors affecting Recruit	tment, Sources of R	ecruitment
Selection – Meaning, S	teps in Selection Process, Psychometr	ric tests for Selection	on, Barriers to effective
Colostian Malring Colo	ction effective; Placement, Gamificat	· • • •	

Module No. 3: INDUCTION, TRAINING AND COMPENSATION	10	
Induction: Meaning, Objectives and Purpose of Induction, Problems faced during Induction, Induction		
Program Planning.		
Training: Need for training, Benefits of training, Assessment of Training Needs	and Methods of	
Training and Development; Kirkpatrick Model; Career Development.		
Compensation: Direct and Indirect forms of Compensation (Meaning Only), Co	mpensation Structure.	
Module No. 4: PERFORMANCE APPRAISAL, PROMOTION &	14	
TRANSFERS		
Performance appraisal: Meaning and Definition, Objectives and Methods of Per	formance	
Appraisal – Uses and Limitations of Performance Appraisal, Process of Perform	nance Appraisal	
Promotion: Meaning and Definition of Promotion, Purpose of Promotion, Basis	of Promotion.	
Transfer: Meaning of Transfer, Reasons for Transfer, Types of Transfer, Right	Sizing of	
Work Force, Need for Right Sizing		
Module No. 5: EMPLOYEE ENGAGEMENT AND PSYCHOLOGICAL	08	
CONTRACT		
Employee Engagement (EE): Meaning and Types of EE, Drivers of Engagement	nt -	
Measurement of EE, Benefits of EE.		
Psychological contract: Meaning and features.		
Skill Developments Activities:		
1. Preparation of Job Descriptions and Job specifications for a Jobp	profile	
2. Choose any MNC and present your observations on trainingprog	ram	
3. Develop a format for performance appraisal of an employee.		
4. Discussion of any two Employee Engagement models.		
5. Analysis of components of pay structure based on the CTC sent	by	

Textbooks:

- 1. Aswathappa, Human Resource Management, McGraw Hill
- 2. Edwin Flippo, Personnel Management, McGraw Hill
- 3. C.B.Mamoria, Personnel Management, HPH
- 4. Subba Rao, Personnel and Human Resources Management, HPH
- 5. Reddy & Appanniah, Human Resource Management, HPH
- 6. Madhurimalal, Human Resource Management, HPH
- 7. S.Sadri & Others: Geometry of HR, HPH
- 8. Rajkumar: Human Resource Management I.K. Intl
- 9. Michael Porter, HRM and Human Relations, Juta & Co.Ltd.
- K. Venkataramana, Human Resource Management, SHBP Chartered Accountants of India, New Delhi.

Name of the Program: Bachelor of Business Administration (BBA)

Course Code: BACT 153

Name of the Course: BUSINESS ENVIRONMENT

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	56 Hrs

Pedagogy: Classrooms lecture, tutorials, Group discussion, Seminar, Case studies.

Course Outcomes: On successful completion Student will demonstrate

- An Understanding of components of business environment.
- Ability to analyse the environmental factors influencing business organisation.
- Ability to demonstrate Competitive structure analysisfor select industry.
- Ability to explain the impact of fiscal policy and monetary policy on business.
- Ability to analyse the impact of economic environmental factors onbusiness.

Syllabus:	Hours	
Module No. 1: INTRODUCTION BUSINESS ENVIRONMENT	12	
Meaning of business, scope and objectives Business, business environment, Micro and Macro		
environment of business (social, cultural, economic, political, legal technological and natural) Impact		
of these factors on decision making in business, Environmental analysis, and		
Competitive structure analysis of Business.		
Module No. 2: GOVERNMENT AND LEGAL ENVIRONMENT	16	
Government Functions of the State, Economic role of government, State intervention in business-		
reasons for and types of state intervention in business. Impact of Monetary polic	cy, Fiscal policy, Exim	
policy and industrial policy on business.		
Legal environment - Various laws affecting Indian businesses.		
Module No. 3: ECONOMIC ENVIRONMENT AND GLOBAL	13	
ENVIRONMENT		
An overview of economic environment, nature of the economy, structure	of economy, factors	
affecting economic environment.		
Globalisation of business; meaning and dimensions, stages, essential conditions of globalisation,		
foreign market entry strategies, merits and demerits of globalisation of	business, Impact of	

Globalisation on Indian businesses, Forms of globalisation of businesses- MNCs, TNCs etc.

Module No. 4:	TECHNOLOGICAL ENVIRONMENT	10
Meaning and feat	ures; types of innovation, Impact of Technological changes on	business,
Technology and S	Society, Technological Acquisition modes, IT revolution and b	ousiness, Management
of Technology.		
Module No. 5:	NATURAL ENVIRONMENT	05
Meaning and natu	are of physical environment. Impact of Natural environment or	n business.
Skill Developme	nts Activities:	
a) List out k	ey features of recent Monetary policy published by RBI	
impacting	businesses.	
b) Give your	observation as to how technology has helped society.	
c) Draft Five	e Forces Model for Imaginary business.	
d) Identify th	ne benefits of Digital transformation in India.	

Text Books:

- 1. Dr. K Ashwatappa: Essentials Of Business Environment
 - 2. Sundaram & Black: The International Business Environment; Prentice Hall
 - 3. Chidambaram: Business Environment; Vikas Publishing
 - 4. Upadhyay, S: Business Environment, Asia Books
 - 5. Chopra, BK: Business Environment in India, Everest Publishing
 - 6. Suresh Bedi: Business Environment, Excel Books
 - 7. Economic Environment of Business by M. Ashikary.
 - 8. Business Environment by Francis Cherrinulam

BBA 2.4 – Environment Studies (AECC)		
Course Credits 02	Total Contact Hours30	
Internal Assessment Marks : 20	Semester End Examination Marks : 30	

Common Syllabus for all UG Programmes

Nam	e of the Program: Bachelor Busines	s Administration (E	BBA)
	Course Code: BAOE	E 151	
	Name of the Course: People	Management	
Course Credits	No. of Hours per Week	Total No. of	Teaching Hours
3 Credits	3 Hrs	-	45 Hrs
Pedagogy: Classroom	s lecture, tutorials, Group discussion	, Seminar, Case stud	lies.
Course outcome: On	successful completion of the course	, student will demo	onstrate:
resource Manag 2. Ability to expla 3. Ability to expla 4. Ability to list m	ine the difference between People M gement in the need for and importance of Peo in role of manager in different stages nodern methods of performance and ta rse the factors influencing the work li	ople Management. of performance ma ask assessment.	
working individ	lual.		
Syllabus:			Hours
Module No. 1: INT	FRODUCTION TO PEOPLE MAN	NAGEMENT	06
Diversity in organisati	on: age, gender, ethnicity, race, an	d ability. People N	Ianagement: Meaning,
Features, Significance	of people management, Difference	between People Ma	nagement and Humar
Resource Management	, impact of individual and organization	onal factors on peop	le management.
Module No. 2: GETT	ING WORK DONE AND ASSESS	MENT AND	12
EVAL	UATION		
Getting work done: Ch	allenges of getting work done, signif	icance of prioritizat	ion and assigning work
to team members.			
Performance Managen	nent: meaning, role of a manager in	n the different stag	es of the performance
management process,	Types of Performance assessment,	Assessment and	Evaluation Process o
evaluation of tasks in	the organisation. Modern tools of	assessment and ev	valuation of tasks and
performance.			
Module No. 3: BUILI	DING PEER NETWORKS AND ES	SSENTIALS OF	12
COMM	IUNICATION		
Building Peer Network	ks: Understanding the importance of	f peer networks in	an organization; being

types of people networking in the workplace.

Essentials of Communication: Concept of the communication process with reflection on various barriers to effective communication and ways to overcome, Types of Communication and Channels of Communication.

Module No. 4:	MOTIVATION	08
· -		

Meaning, Importance and need for motivation, team motivation- meaning, importance team motivation, types of Motivators and Modern methods of motivation

Module No. 5: MANAGING SELF

Reflection on what does it mean to be a people manager; building a personal development plan for oneself, Self-Stress Management: Causes for stress, work life Balance, Importance of Work life balance, Factors influencing Work life Balance.

Skill Developments Activities:

- 1. Analyse two cases on any of the above content indicated above.
- 2. List out the modern tools to performance assessment and evaluation.
- 3. Conduct a survey of work life balance of working individuals
- 4. Draft a Career development of working individual in the middle level management.

Text Books:

- Mc. Shane, Steven L. and Mary Ann Von Glinow, Organizational Behavior: Emerging Knowledge and Practice for the Real World. McGraw-Hill, latest edition, ISBN: 0-07-115113-3.
- 2. Bernardin, H. John and Joyce E. A. Russell. Human Resource Management: An Experiential Approach. McGraw-Hill, 6/e. ISBN: 0078029163
- Argyris, C. (1974). Personality vs. Organization. Organizational Dynamics. Vol. 3. No. 2, Autumn.
- Blume, B. Baldwin, T. and Ryan, K. (2013). Communication Apprehension. A barrier to students leadership, adaptability and multicultural appreciation. Academy of Management Learning & Education, Jun, Vol. 12 Issue 2, p158-172.
- Colquitt, J.A., LePine, J.A., & Wesson, M.J. (2009) Organizational Behavior: Improving Performance and Commitment in the Workplace (International edition). New York: McGraw-Hill.
- 6. Goleman, D. (1998). Working with Emotional Intelligence. Bantam Books,

Note: Latest edition of text books may be used.

07

Name of the Program: Bachelor of Business Administration (BBA)

Course Code: BAOE 152

Course CreditsNo. of Hours per WeekTotal No. of Teaching Hour		Teaching Hours	
3 Credits	3 Hrs	2	15 Hrs
Pedagogy: Classroom	's lecture, tutorials, Group discussion,	Seminar, Case stud	lies.
Course Outcomes: Or	n successful completion Student will	demonstrate ;	
	ng of the types and forms of Retail bus		
,	ine Consumer Behaviour in various er		
	vse various Retail operations and evalu		
	vse various marketing mix elements in		
	ng of Information Technology in retail	-	
Syllabus:			Hours
Module No. 1: INT	TRODUCTION TO RETAIL BUSINES	S	08
Definition – functions	of retailing - types of retailing – forms	of retail business	ownership.
Retail theories – Whee	l of Retailing – Retail life cycle. Retai	l business in India:	Influencing factors –
present Indian retail sc	enario.		
Module No. 2: CON	NSUMER BEHAVIOUR IN RETAIL B	USINESS	08
Buying decision proces	ss and its implication on retailing – Inf	fluence of group an	d individual factors,
Customer shopping bel	haviour, Customer service and custom	er satisfaction.	
Module No. 3: RE	TAIL OPERATIONS		08
Factors influencing loc	ation of Store - Market area analysis –	- Trade area analys	is – Rating Plan
method - Site evaluation	on. Retail Operations: Stores Layout ar	nd visual merchand	ising, Stores
designing, Space plann	ing, Inventory management, Merchand	dise Management,	
Category Management	•		
	TAIL MARKETING MIX		14
Module No. 4: RE		ls (Merchandise M	
Module No. 4: RE Introduction -Product:	TAIL MARKETING MIX		anagement revisited)
Module No. 4: RE Introduction -Product: Decisions related to de	CTAIL MARKETING MIX Decisions related to selection of good	g factors – approa	anagement revisited) ches to pricing – pric
Module No. 4: RE Introduction -Product: Decisions related to de sensitivity - Value pri	CTAIL MARKETING MIX Decisions related to selection of good elivery of service. Pricing: Influencing	g factors – approa pply channel – SC	anagement revisited) ches to pricing – pric CM principles – Reta
Module No. 4: RE Introduction -Product: Decisions related to de sensitivity - Value pri logistics – computerize	CTAIL MARKETING MIX Decisions related to selection of good elivery of service. Pricing: Influencing cing – Markdown pricing. Place: Sup	g factors – approa pply channel – SC	anagement revisited) ches to pricing – pric CM principles – Reta
Module No. 4: RE Introduction -Product: Decisions related to de sensitivity - Value pri logistics – computerize objectives – communic	CTAIL MARKETING MIX Decisions related to selection of good elivery of service. Pricing: Influencing cing – Markdown pricing. Place: Sug ed replenishment system – corporate re	g factors – approa pply channel – SC eplenishment polic	anagement revisited) ches to pricing – pric CM principles – Reta
Introduction -Product: Decisions related to de sensitivity - Value pri logistics – computerize objectives – communic Module No. 5: IN	CTAIL MARKETING MIX Decisions related to selection of good elivery of service. Pricing: Influencing cing – Markdown pricing. Place: Sug ed replenishment system – corporate re cation effects - promotional mix.	g factors – approa pply channel – SC eplenishment polic TAILING	anagement revisited) ches to pricing – pric CM principles – Reta ies. Promotion: Settin 07
Module No. 4: RE Introduction -Product: Decisions related to de sensitivity - Value pri logistics – computerize objectives – communic Module No. 5: IN Non store retailing (e-r	TAIL MARKETING MIX Decisions related to selection of good elivery of service. Pricing: Influencing cing – Markdown pricing. Place: Sug ed replenishment system – corporate re cation effects - promotional mix. FORMATION TECHNOLOGY IN RE	g factors – approa pply channel – SC eplenishment polic TAILING Technology in reta	anagement revisited) ches to pricing – pric CM principles – Reta ies. Promotion: Settin 07 iling - Integrated

- 1. Draw a retail life cycle chart and list the stages
- 2. Draw a chart showing a store operations
- 3. List out the major functions of a store manager diagrammatically
- 4. List out the current trends in e-retailing
- 5. List out the Factors Influencing in the location of a New Retail outlet

Text Books:

12. Suja Nair; Retail Management, HPH

- 3. Karthic Retail Management, HPH
- 4. S.K. Poddar & others Retail Management, VBH.
- 5. R.S Tiwari ; Retail Management, HPH

BBA 2.6 – Physical Education-Sports/ NCC/NSS/R&R(S&G) /Cultural			
	(SE	C-VB)	
Course Credits	02	Total Contact Hours	30
Internal Assessment Marks : 25+25		Semester End Examination Marks : 1	Nil

Common Syllabus for all UG Programmes

BBA THIRD SEMESTER

Name of t	the Program: Bachelor of Busine	ess Administrati	ion (BBA)
	Course Code: BACT	201	
	Name of the Course: COST A	CCOUNTING	
Course Credits	No. of Hours per Week	Total No. of	Teaching Hours
4 Credits	5 Hrs.	60	Hrs.
Pedagogy: Classroom	lectures, Tutorials, and Problem Solvin	ng.	
Course Outcomes:	On successful completion of the c	ourse, the stude	nts will -
1. Be able to dem	onstrate an understanding of the eleme	ents of cost and pr	epare a costsheet.
2. Be able to prepa	are material related documents, unders	tand the managem	ent ofstores and
issue procedure	28.		
3. Develop the ab	bility to calculate Employee costs.		
4. Able to classif	y, allocate apportion overheads and c	alculate overhead	l absorption
rates.			
5. Understand and	d reconcile cost and financial accoun	ts.	
Syllabus:			Hours
Module No. 1: INTR	ODUCTION TO COST ACCOUN	TING	12
Introduction: Meaning	ng, Objectives, Importance and Uses	of Cost Accounti	ng, Functions
of Cost Accounting I	Department in an Organization, Dif	ference between	Cost Accounting
and Financial Account	ting; Various elements of Cost and C	Classification of C	Cost; Cost Object,
Cost Unit, Cost Drive	er, Responsibility Centers; Cost Red	uction and Cost (Control; Methods
and Techniques of Co	osting(Meanings only); Use of IT in	1 Cost Accountin	g; Limitations of
Cost Accounting; Co	st Sheet: Meaning and Cost Heads	in a Cost Sheet	t, Presentation of
Cost information in C	ost Sheet/Statement- Problems on Co	ost Sheet, Tenders	s and Quotations.
Module No. 2: MATE	CRIALS COST		16
Materials: Meaning Material.	g, Importance and Types of M	aterials - Dire	ect and Indirect
documentation in	ement: Procedure for procu volved in the procurement of tion note, Purchase requisit tote);	materials- (Bil	ll of materials,
Matariala Stanaza	d Decorder Duties of Standsonen	Stone necession (D' 1 C

Materials Storage and Records: Duties of Storekeeper, Store records- (Bin cards, Stores

Ledger, Stock Control Cards);

Materials Issues and Valuation: Procedure for material issues, Documents used in material issues- (Material Requisition Note, Material Transfer Note, Materials Return Note); Valuation of material issues- preparation of Stores Ledger/ Account - FIFO, LIFO, Simple Average Price and Weighted Average Price Methods- problems.

Inventory Control: Inventory control techniques and determination of various stock levels-Problems on Level Setting and Computation of EOQ; ABC Analysis, FSN Inventory, VED Inventory, HML Inventory, Physical Control- Two-Bin system, KANBAN, JIT Inventory Management technique, Perpetual Inventory system (Concepts only).

Module No. 3: EMPLOYEE COST

10

Employee Cost: Meaning, Components, Classification and Importance of Employee (Labour) Cost in Organizations; Attendance Procedure- Timekeeping and Time Booking,Idle Time- Causes and treatment of Normal and Abnormal Idle Time, Overtime- Causes and treatment (Theory only);

Methods of Remuneration (Payment of Wages and Incentives) Problems on calculation of earnings under Time Rate (Straight time rate, Halsey and Rowan Methods) and Piece rate systems (Straight piece rate and Taylor's differential piece rate); **Employee Turnover**-Meaning, Reasons and Effects of LTO/ETO.

Module No. 4: OVERHEADS

12

Overheads: Meaning and Classification of Overheads; Accounting and Control of Manufacturing Overheads: Estimation and Collection, Cost allocation, Apportionment, Reapportionment and Absorption of Manufacturing Overheads; Problems on Primary and Secondary distribution and Secondary distribution using Reciprocal Service Methods only (Repeated Distribution Method and Simultaneous Equation Method); Accounting and Control of Administrative, Selling and Distribution overheads; Absorption of overheads: Meaning and Methods of Absorption of overheads; Problems on Machine hour rate

Module No. 5: RECONCILIATION ACCOUNTS

10

Reasons for differences in Profits under Financial and Cost Accounts; Procedure for Reconciliation –Ascertainment of Profits as per Financial Accounts and Cost Accounts and Reconciliation of Profits of both sets of Accounts – Preparation of Reconciliation Statement – Problems.

Skill Developments Activities:

- 1. Prepare a Cost Sheet with imaginary figures.
- 2. List the documents required in Inventory Management.
- 3. Demonstrate the valuation of inventory using any one method of pricing material issues.
- 4. Calculate the amount of Wages under Halsey / Rowan Plans, using imaginary data.

Text Books:

- 1. Jain and Narang, Cost Accounting, Kalyani Publication House.
- 2. M.N Arora, Cost Accounting, HPH
- 3. N.K. Prasad, Cost Accounting, Books Syndicate Pvt. Ltd.
- 4. Dr. V Rajeshkumar, Dr. R K Srikanth, Cost Accounting, MH India
- 5. P V Ratnam, Cost Accounting, Kitab Mahal
- 6. P C Tulsian, Cost Accounting, MHE India
- 7. Nigam & Sharma, Cost Accounting, HPH
- 8. Dr. B. Mariyappa, Cost Accounting, HPH
- 9. Khanna, Ahuja & Pandey, Practical Costing, S Chand & Co. Ltd.
- 10. B.S. Raman, Cost Accounting, United Publisher
- 11. Ravi M. Kishore, Cost Management, Taxmann

Name of the Program: Bachelor of Business Administration (BBA)

Course Code : BACT202

Name of the Course: ORGANIZATIONAL BEHAVIOUR

1 (ann			001
Course Credits	No. of Hours per Week	Total No. of	Teaching Hours
4 Credits	4 Hrs.	56 I	Hrs.
Pedagogy: Classroom	1 lectures, Tutorials, Role Plays and (Case study method	l.
Course Outcomes:	On successful completion of the c	ourse, the Stude	nts will:
1. Demonstrate a	n understanding of the role of OB in	business organizat	tion.
2. Demonstrate a	n ability to understand individual and	l group behavior in	n an
organization.			
3. Be able to expl	lain the effectiveness of organization	al change and dev	elopment of
organisation.			
4. Demonstrate a	n understanding of the process of org	anizational develo	opment
andOD Interve	entions.		
Syllabus:			Hours
ModuleNo.1: INTRODU	CTION TO ORGANIZATIONAL BEH	IAVIOUR	16
and resources. Person	viour - Personal Factors, Environme nality-Meaning, Determinants and Tr , Factors influencing perception, Per	raits of Personality	
Module No. 2: GRO	UP AND TEAM DYNAMICS		10
Group Dynamics-Me	eaning, Types of Group, Developmer	it of Groups- Stage	es of Group
Development, Determ	inants of Group Behaviour.		
Team Dynamics- Me	aning, Types of Teams: Conflict-sou	rces of conflict an	d ways of
resolving conflict.			
Module No. 3: CHA	NGE MANAGEMENT		8
Introduction to Change	Management: Meaning of Change, Impo	ortance and Nature of	Planned
Change, Factors Influenc	ing Change - Resistance to Change, Over	coming Resistance to	Change.
Module No. 4: ORGA	ANIZATIONAL DEVELOPMENT		12
Organizational Dev	elopment: Meaning and Nature	of Organizationa	1 Development
(OD), Process of Or	rganizational Development: Overvi	ew of Entering a	and Contracting,
Diagnosing: Meani	ng of Diagnosing, Comprehens	sive Model for	Diagnosing

Organizational Systems (Organizational Level, Group Level and Individual Level).		
Module No. 5: OD INTERVENTIONS	10	
Designing Effective OD Interventions: How to Design Effective Interventi	ons, Overview of	
OD interventions - Human Process Interventions, Techno Structural Interventions	erventions, HRM	
Interventions and Strategic Change Interventions, Conditions for optimal su	ccess of OD.	

Skill Developments Activities:

- 1. Two cases on the above syllabus should be analyzed and record in the skill development
- 2. Draw Blake and Mouton managerial grid
- 3. List the Personality Traits of Successful Business Leaders.

SAMPLE CASES FOR REFERENCE:

Module 1

For business continuity, during Covid-19, XYZ organisation has encouraged the employees to Work From Home (WFH). But Post lock down, when the employees are called back to office, they resisted. Majority of the employees are preferring WFH. Few employees have resigned the job too.

If you are the manager of XYZ, can you justify the employee behaviour? Draw up a list ofall the strategies you incorporate in bringing employees back to office

Module 2

You are heading a global team, which consist of employees from various culture and background. The diversity and lack of inclusion is negatively impacting the functioning of this heterogeneous team. Dysfunctional conflict is common among the members.

Chart a plan of action to resolve the conflict within the global team. Suggest remedies for a long-term solution

Module 3

The ABC Bank is planning to introduce Finacle digital banking platform for competitive advantage. Majority of the employees have more than 15 years' work experience in the bank. They do not want to change from their comfort zone.

As a manager, design the methods of overcoming employee resistance to change in order to achieve the objectives of ABC Bank in the best possible manner.

Module 4

Owing to the rapid expansion, the XYZ start-up's transition from a "one-man show' to a 'professionally run" set-up was initiated. The aim was to develop the strengths of each member of the team and to channel them towards autonomous decision making. Chart the steps in the OD process that can be followed by XYZ firm. Identify the four target of change - Human Resources, Functional Resources, Technological Capabilities and Organizational Capabilities.

Module 5

Employee retention is a critical issue in your E-Commerce organisation. The talented employees are moving to competitive firms. Chart an organizational development intervention plan to maximize effectiveness and minimize organizational strain.

Text Books:

- 1. Fred Luthans, Organizational Behaviour. McGraw Hill
- 2. Robbins, Organizational Behaviour, International Book House.
- 3. John W. Newstrom and Kieth Davis, Organizational Behaviour, McGraw Hill.
- 4. K. Aswathappa, Organizational Behaviour, HPH.
- 5. Appanniah and, Management and Behavioural Process, HPH
- Sharma R.K and Gupta S.K, Management and Behaviour Process, KalyaniPublishers.
- 7. Rekha and Vibha Organizational Behavioural, VBH.
- 8. P.G. Aquinas Organizational Behaviour, Excel Books.
- 9. M. Gangadhar. V.S.P.Rao and P.S.Narayan, Organizational Behaviour

Name	of the Program: Bachelor of Bus	iness Administ	ration
	(BBA)		
	Course Code: BACT2	203	
Nai	me of the Course: STATISTICS	FOR BUSINES	SS
1 100	DECISIONS		
Course Credits	No. of Hours per Week	Total No. of	Topphing
Course Creatis	No. of flours per week	Hours	reaching
4 Credits	5 Hrs.		0
+ Creatis	5 1113.	Н	
Pedagogy: Classroom	lectures, Tutorials, and Problem Solvin		5.
		-	
able	On successful completion of the co	Jurse, the Stude	nts will be
	he basic concepts in statistics.		
	construct statistical tables.		
•	and construct various measures of centr	al tendency disne	rsion
and skewness.		ar tendency, dispe	
	lation and regression for data analysis	S	
Syllabus:			Hou
			rs
Module No. 1: INTR	ODUCTION TO STATISTICS		12
Introduction – Meaning	ng, Functions and Uses of Statistics; Co	ollection of Data -	Techniques
	- Census Technique and Sampl		1
	ing, and Methods of Classification	0 1	
	Simple problems on Tabulation; Di		-
Diagrams – Simple	Bars, Multiple Bars, Percentage S	ub-divided Bar	Diagram; Two
Dimensional Diagram	s – Pie Diagram.		_
Module No. 2: MEASURES OF CENTRAL TENDENCY AND 14			14
DISPERSION			
Measures of Central	Tendency: Calculation of Arithmetic	c Mean, Median a	and Mode for
Individual, Discrete an	nd Continuous Series – Problems; En	pirical relation b	etween Mean,
Median and Mode.			
Measures of Dispersio	on: Absolute and Relative measures of	f dispersion -	
StandardDeviation in In	ndividual, Discrete and Continuous Ser	ies – Problems	

Mod	ule No. 3: CORRELATION AND REGRESSION ANALYSIS	14	
Corr	elation Analysis - Meaning, Types of Correlation, Calculation of Karl Pearso	n's	
Coeff	ficient of Correlation, Computation of Probable Error,		
Regr	ession Analysis – Concept of Regression, Regression equations- Problems.		
Mod	ule No. 4: TIME SERIES ANALYSIS	12	
Meanii	ng, Components, fitting a straight-line trend using Least Square Method (Problems	swhere	
ΣX=0 •	only), calculation and estimation of trend values.		
Mod	ule No. 5: INDEX NUMBERS	12	
Index	number, Construction of Index number, Methods of Index number - simple	aggregate	
	d, Weighted method - Fishers Ideal Index Number-Problems. Tests of Adequacy		
	FRT, Circular test). Consumer Price Index Number-Problems.	、 ,	
Skill	Developments Activities:		
1.	Data Visualization practical session Using Table/Power BI.		
2.	Execute Average, Variance, Standard Deviation, CV, and Covariance using	Excel.	
3.	Execute and Analyse Regression Model using Excel,		
4.	Practical session on Time series models using GRETL		
5.	Collect past years' Indian consumer price index data (as of the current base year)	and analyse its	
	impact on any macroeconomic indicator.		
Text	Books:		
1.	S P Gupta: Statistical Methods- Sultan Chand		
2.	Dr. B N Gupta: Statistics, Sahithya Bhavan		
3.	3. S.C Gupta: Business Statistics, HPH		
4.	. N.V.R Naidu: Operation Research I.K. International Publishers		
5.	Elhance: Statistical Methods, Kitab Mahal		
6.	Sanchethi and Kapoor: Business Mathematics, Sultan Chand		
7.	Veerachamy: Operation Research I.K. International Publishers		
8.	S. Jayashankar: Quantitative Techniques for Management		
9.	D.P Apte; Statistical Tools for Managers		
10.	Chikoddi & Satya Prasad: Quantitative Analysis for Business Decisio	on, HPH	
11.	Dr. Alice Mani: Quantitative Analysis for Business Decisions - I, SB	H	

Name of the Program: Bachelor of Business Administration (BBA) **Course Code: BAOE201** Name of the Course: SOCIAL MEDIA MARKETING (OEC) **Course Credits** No. of Hours per Week **Total No. of Teaching** Hours **3** Credits 3 Hrs. 42 Hrs. Pedagogy: Classroom lectures, Tutorials, and Case study method. Course Outcomes: On successful completion of the course, the Students will able to: 1. Understand social media marketing goals for successful online campaigns. 2. Analyze the effective social media marketing strategies for various types of industries and businesses. 3. Design social media content and create strategies to optimize the content's reachto the target audience. 4. Appraise the reach and track progress in achieving social media objectives witha variety of measurement tools and metrics. 5. Design a suitable social media campaign for the business goals. **Syllabus:** Hours **Module No. 1: SOCIAL MEDIA INTRODUCTION** 08 Introduction to social media, how to build a successful Social Media Strategy, Goal setting, Overview of Global E-Marketing Issues, Country and Market Opportunity Analysis, User engagement on social networks; Social advertising; Social, media analytics; Impact of online reputation; Social Technology and its marketing influence in India. **Module No. 2: FACEBOOK - INSTAGRAM MARKETING** 10 Exploring the use of a Facebook page, Facebook Ad campaign, Facebook groups, Hashtags, Instagram, creates automation for Instagram, Audience Insights, page Insights, exploring the various IG content types, setting a theme and flow on Instagram, and generating Leads. **Module No. 3: TWITTER MARKETING** 08 Creating a Twitter account, optimizing a page, content types, posting contents, Integrating a personal brand on Twitter, Twitter Analytics & Ads, post assistants and automation for Twitter. **Module No. 4: YOUTUBE MARKETING** 08

Youtube marketing, creating a youtube channel, posting content, youtube analytics, Google Pages for YouTube Channels, Video Flow, Verify Channel, Webmaster Tool –Adding Asset.

Module No. 5: SEARCH ENGINE OPTIMIZATION	08
Search Engine Optimisation (SEO) Introduction, Understanding SEO, User	Insights, Benefits
and Challenges, Content Marketing, Traditional Media v/s Social Media, red	cent trends and
challenges in Social Media marketing. Search Engine Optimization-Recent tren	ds and Challenges
Skill Developments Activities:	
1. Prepare Facebook Page in your name.	
2. Open a YouTube channel.	
3. Create a blog and write an article on Climate change.	
4. Create a search engine optimization (SEO) dashboard.	
Text Books:	
1. Annmarie Hanlon (2022), Digital Marketing Strategic Planning & International Contemporation (2022), Digital Marketing Strategic Planning & Internation (2022), Digital Marketing & Internation (2022	egration,2nd
Edition, SAGE Publications Ltd.	
2. Matt Golden (2022), Social Media Marketing, 1st Edition, Bravex Pub	lications.
3. Simon Kingsnorth (2022), The Digital Marketing Handbook: Deliver	Powerful
Digital Campaigns, 1st Edition, Kogan Page.	
4. Melissa Barker, Donald I. Barker, Nicholas F. Bormann and Debra Za	hay (2016),
Social Media Marketing: A Strategic Approach, 2nd Edition, Cengag	e Learning.
5. Tracy L. Tuten and Michael R. Solomon, (2016), Social Media Marke	ting, 2nd
Edition, Sage Publications India Private Limited.	
Note: Latest edition of text books may be used.	

Name of the Program: Bachelor of Business Administration (BBA)

Course Code: BAOE202

Name of the Course: RURAL MARKETING (OEC)

Credits Credits	No. of Hours per Week	Total No. of Hours	Teaching
redits		Hours	
Credits			
3 Credits3 Hrs.42 Hrs.			
y: Classroom	lectures, Tutorials, and Case study m	ethod.	
Outcomes:	On successful completion of the	e course, the Stu	dents will
trate			
escribe the im	portance and application of various c	oncepts of rural ma	rketing.
emonstrate tl	ne appropriate selection of the segr	nentation, targeting	g and positioning
rategies alon	g with the environmental factors that	at influence rural co	onsumers' buying
ehaviour.			
esign a Prici	ng Strategy that suits the characteri	stics of rural produ	icts and the stage
the product	life cycle.		
ormulate the	appropriate marketing communica	ation and rural dis	tribution channel
ans to prome	te and deliver the rural products.		
ppraise the	recent trends in Rural marketin	ng and the applie	cation of digital
chnology in	rural marketing.		
5:			Hours
No. 1: INTR	ODUCTION TO RURAL MARK	KETING	08
nd scope of r	ural marketing, rural v/s urban mark	cets, concepts and c	classificationof
kets, rural m	arketing environment, rise of rural of	consumerism.	
No. 2: RUR	AL CONSUMER BEHAVIOUR		06
er buying Bel	naviour in rural markets, factors affe	ecting consumer be	haviour.
egmentation	- Bases for segmenting rural consum	er markets.	
No. 3: RUR	AL PRODUCT AND PRICING S	TRATEGY	08
oduct, Rural j	product classification, Product Life	Cycle, Product Life	e Cycle strategies
markets, Nev	v Product Development in rural m	arkets, Branding f	or rural markets.
or rural mark	ets – Factors and strategies.		
No. 4: RUR	AL DISTRIBUTION AND COM	MUNICATION	10
			1
	trate escribe the im- emonstrate the rategies along chaviour. esign a Pricin the product formulate the ans to promo- ppraise the chnology in t	trate escribe the importance and application of various of emonstrate the appropriate selection of the segre rategies along with the environmental factors that shaviour. esign a Pricing Strategy that suits the characterist the product life cycle. ormulate the appropriate marketing communication and the product and deliver the rural products. ppraise the recent trends in Rural marketing chnology in rural marketing. S: No. 1: INTRODUCTION TO RURAL MARKE and scope of rural marketing, rural v/s urban market the scope of rural marketing, rural v/s urban market the scope of rural marketing environment, rise of rural of No. 2: RURAL CONSUMER BEHAVIOUR er buying Behaviour in rural markets, factors affer egmentation – Bases for segmenting rural consum No. 3: RURAL PRODUCT AND PRICING S boduct, Rural product classification, Product Life markets, New Product Development in rural markets por rural markets – Factors and strategies.	escribe the importance and application of various concepts of rural ma emonstrate the appropriate selection of the segmentation, targeting rategies along with the environmental factors that influence rural co- chaviour. esign a Pricing Strategy that suits the characteristics of rural produ- the product life cycle. ormulate the appropriate marketing communication and rural dist ans to promote and deliver the rural products. ppraise the recent trends in Rural marketing and the applic chnology in rural marketing. : No. 1: INTRODUCTION TO RURAL MARKETING nd scope of rural marketing, rural v/s urban markets, concepts and c kets, rural marketing environment, rise of rural consumerism. No. 2: RURAL CONSUMER BEHAVIOUR er buying Behaviour in rural markets, factors affecting consumer be egmentation – Bases for segmenting rural consumer markets. No. 3: RURAL PRODUCT AND PRICING STRATEGY oduct, Rural product classification, Product Life Cycle, Product Life markets, New Product Development in rural markets, Branding f

Wholesaling and retailing in the rural market, rural mobile traders, rural d	istribution models-
FMCG companies, durable companies, Service organizations, emerging d	istribution models.
Rural communication strategy: challenges in rural Communication	tion, creating
promotion mix for rural audiences - advertisement, sales promotion, public	city.
Module No. 5: TRENDS IN RURAL MARKETING	10
Digitizing rural India, online marketing reach in the rural market, recent	t trends in packing,
labeling, grading, transporting, order processing, payment meth	ods, storage and
warehousing. Corporate Farming -Meaning Only.	
Include live cases (ITC E-Choupal, TARAhatt, EID Parry's Indiagriline)	
Skill Developments Activities:	
1. Prepare a Product life cycle for a Rural product	
2. Select a Rural Product and conduct a Consumer Satisfaction Surve	У
3. Prepare an advertisement copy for a rural product	
4. Visit an APMC Yard/Mandis and prepare a report on any one A	gri-product
pricing.	
Text Books:	
1. Debarun Chakrabaorty and Soumya Kanti Dhara, et al. (2021), Rural	e
in India: Texts and Cases, 1st Edition Atlantic Publishers and Distribu	
2. Acharya SS and Agarwal NL (2019), Agricultural Marketing in India,	6th
Edition, Oxford & IBH Publishing Co Pvt Ltd.	
3. Dinesh Kumar and Punam Gupta (2019), Rural Marketing), 1st Editio	n,
SAGE Publications India Pvt Ltd.	
4. C. G. Krishnamacharyulu (2010), Rural Marketing: Text and Cases, 2	nd
Edition, Pearson India Education Services Pvt Ltd.	
5. T.P. Gopalaswamy (2009) Rural Marketing-Environment, Problems at	nd
Strategies, 3rd Edition, Vikas Publishing House.	
Note: Latest edition of text books may be used.	

Sports/ NCC/NSS/R&R(S&G) /Cultural		
(SF	CC-VB)	
Course Credits 02	Total Contact Hours30	
Internal Assessment Marks : 25+25	Semester End Examination Marks : Nil	

Common syllabus for all UG Program

BBA - FOURTH SEMESTER

Name of the Program: Bachelor of Business Administration

(BBA)

Course Code: BACT 251

Name of the Course: MANAGEMENT ACCOUNTING

Course Credits	No. of Hours per		of Teaching
	Week	Hours	
4 Credits	4 Hrs.		56
			Hrs.
Pedagogy: Classroon	n lectures, Tutorials, and Problem	Solving.	
Course Outcomes	: On successful completion of	the course, the	Students will
demonstrate:			
1. Explain the a	pplication of management accou	inting and various	tool used
2. Make inter –	firm and inter- period comparison	of financial statem	nents
3. Analyse finan	cial statements using various ratio	os for business deci	sions.
4. Prepare fund	flow and cash flow statements		
5. Prepare differ	rent types of budgets for the busir	iess.	
Syllabus:			Hours
Module No. 1: INT	RODUCTION TO MANAGEME	ENT	8
ACCOUNTING			
Introduction- Mean	ing and Definition – Objectives	– Nature and Sco	pe–Functions- Role o
Management Accord	untant, Relationship between F	Financial Account	ting and Managemen
Accounting, Relati	onship between Cost Accou	inting and Man	agement Accounting
advantages and limi	tations of Management.		
Module No. 2: RA	ΓΙΟ ANALYSIS		14
Introduction-Meanin	ng and Definition of ratio, Me	eaning of Accourt	nting ratio, and Ratio
		of ratios- Liquidi	ty ratios, Profitabilit
	nd Limitations –Classification		
Analysis – Uses a	y ratios. Problems on convers	-	statements into ratio
Analysis – Uses a	y ratios. Problems on convers	-	statements into ratio

Cash Flow Statement – Limitations of Cash Flow Statement– Differences between Cash Flow Statement and Fund Flow Statement – Provisions of Ind. AS-7. Procedure for preparation of Cash Flow Statement – Cash Flow from Operating Activities – Cash Flow from Investing Activities and Cash Flow from Financing Activities – Preparation of Cash Flow Statement according to Ind. AS-7.

Module No. 4: MARGINAL COSTING

10

Introduction-Meaning and definition of marginal cost, marginal costing, features of marginal costing- terms used in marginal costing – P/V ratio, BEP, Margin of Safety, Angle of Incidence and Break-Even Chart. Break Even Analysis- assumption and uses-problems.

Module No. 5: BUDGETARY CONTROL

12

Meaning and Definition of Budget and Budgetary Control, objectives of budgetary control, advantages and limitations of budgetary control, essentials of effective budgeting, Types of budget-Functional budgets, Master Budget, Fixed and Flexible Budget, Problemson Flexible budget and Cash Budget.

Skill Developments Activities:

- 1. Collect the financial statement of a company and calculate important ratios.
- 2. Collect the annual report of a company and prepare a cash flow statement.
- 3. Prepare a Break-even-chart with imaginary figures.

4. Prepare a flexible budget using imaginary figures.

5. Prepare a Cash budget using imaginary figures

Text Books:

- 1. Dr. S.N. Maheswari, Management Accounting, Mahavir Publications
- 2. T.S. Sexana, Advanced Cost and Management Accounting, Sultan Chand
- 3. Jain and Narang, Cost and Management Accounting, Kalyani Publisher.
- 4. Dr. S.N. Goyal and Manmohan, Management Accounting, S.N. Publications.
- 5. B.S. Raman, Management Accounting, United Publishers.
- 6. Sharma and Gupta, Management Accounting, Kalyani Publishers.
- 7. M N Arora, Accounting for Management, Himalaya Publisher
- 8. Jawahar Lal, Cost Accounting; McGraw-Hill Education (India)

Name of the Program: Bachelor of Business Administration

(BBA)

Course Code: BACT 252

Name of the Course: FINANCIAL MARKETS AND

SERVICES

Course Credits	No. of Hours per	Total No. of Teaching
	Week	Hours
4 Credits	4 Hrs.	56
		Hrs.

Pedagogy: Classroom lectures and Tutorials

Course Outcomes: On successful completion of the course, the Students will be able to:

- 1. Understand the financial system, Institutions, financial markets and services.
- 2. Analyse the concepts relevant to Indian financial market and relevance.
- 3. Understand concept of financial services, types and functions.
- 4. Understand the types of financial Instruments.
- 5. Demonstrate an understanding the functioning of stock markets.

Syllabus:	Hours
Module No. 1: OVERVIEW OF FINANCIAL SYSTEM	08
Introduction to Financial System – Features, Constituents of Financial	System;
FinancialInstitutions; Financial Services; Financial Markets and Finan	cial Instruments.
Module No. 2: FINANCIAL INSTITUTIONS	16
Characteristics of Financial Institutions, Broad Categories – Money M	larket Institutions
and Capital Market Institutions. Objectives and Functions of In	dustrial Finance
Corporation of India, Industrial Development Bank of India,	State Financial
Corporations, Industrial Credit and Investment Corporation of India	, EXIM Bank of
India, National Small Industrial Development Corporation, Na	tional Industrial
Development Corporation, RBI Measures for NBFCs.	
Module No. 3: FINANCIAL SERVICES	12
Financial Services - Meaning, Objectives, Functions, Character	istics; Types of

Financial Services - Merchant Banking – Functions and Operations, Leasing, Mutual Funds, Venture Capital & Credit Rating.

Module No. 4: FINANCIAL MARKETS AND INSTRUMENTS	10
Meaning and Definition, Role and Functions of Financial Markets, Con-	nstituents of
FinancialMarkets; Money Market Instruments, Capital Market and Inst	truments;
SEBIguidelines for Listing of Shares and Issue of Commercial Papers.	
Module No. 5: STOCK MARKETS	10
Meaning of Stock, Nature and Functions of Stock Exchange; Stock Ma	rket Operations
- Trading, Settlement and Custody (Brief discussion on NSDL & CSD)	L); Brief
discussion of BSE, NSE and OTCEI.	
Skill Developments Activities:	
1. Visit any financial institution and prepare a report regarding its	
structure, functions and performance.	
2. Analyze the ratings given by any credit rating agency, for at lea	st 5 companies.
3. Collect information on NASDAQ, Nifty, Sensex and write brief	f report on
the same.	
4. Identify a company of your choice and record its share prices for	or one month.
Text Books:	
1. L.M. Bhole, Financial Institutions & Markets, McGraw Hill	
2. Khan, M.Y, Indian Financial System, McGraw Hill	
3. Sharma, Meera, Management of Financial Institutions, Eastern Econ	omy Edition
4. Bhole and Mahakud, Financial Institutions and Markets –	
Structure, Growth and Innovations, McGraw Hill	
5. Guruswamy, S., Financial Services and System, McGraw Hill	
6. Edminister. R.O, Financial Institutions, Markets & Management, Mo	cGraw Hill
7. Khan. M.Y, Indian Financial System, Vikas Pub. House	
8. H.R Machiraju, Indian Financial System, Vikas Pub. House	
9. E. Gorden & K. Nataraj, Financial Markets and Services, HPH	
Note: Latest edition of text books may be used.	

Name of the Program: Bachelor of Business Administration

(BBA)

Course Code: BACT 253

Name of the Course: FINANCIAL MANAGEMENT

N	ame of the Course: FINANC	IAL MANAGE	MENT
Course Credits	No. of Hours per	Total No. of	f Teaching Hours
	Week		
4 Credits	5 Hrs.	6	60Hrs.
Pedagogy: C	Classroom lectures, Tutorials, and Pr	roblem Solving.	
Course Outcomes	: On successful completion of	the course, the	Students will able:
1. To identify t	he goals of financial management		
2. To apply the	concepts of time value of money	for financial dec	ision making.
3. To evaluate p	projects using capital budgeting tecl	nniques.	
4. To design op	otimum capital structure using EB	IT and EPS analy	vsis.
5. To evaluate	working capital effectiveness in a	n organization.	
Syllabus:			Hours
Module No. 1: INT	FRODUCTION TO FINANCIA	L	10
MANAGEMENT			
Introduction – Mea	ning of Finance, Business Finance,	Finance Functions	s,
Organization			
structure of Finance	e Department; Financial Managem	nent – Goals of Fi	nancial Management,
Financial Decision	s-Types of Financial Decisions, R	cole of a Financia	l Manager;
FinancialPlanning –	- Principles of Sound Financial Pl	anning, Steps in	
FinancialPlanning,	Factors influencing a Sound Finan	ncial Plan.	
Module No. 2: TIN	ME VALUE OF MONEY		14
Meaning, Need, Fut	ture Value (Single Flow, Uneven	Flow & Annuity)	; Present
Value(SingleFlow -	- Uneven Flow & Annuity); Doub	oling Period; Con	cept of Valuation
Valuation of Bon	ds, Debentures and Shares (Simpl	le Problems)	
Module No. 3: FIN	ANCING & DIVIDEND DECI	SIONS	12
Financing Decision	n: Sources of Long-Term Finance	Meaning of Ca	apital Structure,
Factors influencing	Capital Structure, Optimum Capi	tal Structure – EH	BIT, EPS
Analysis,Leverages	– Problems.		
Dividend Decision	: Meaning & Determinants of Div	vidend Policy, Ty	pes of

Module No. 4: INV	nares (Meaning only) VESTMENT DECISION	12
Meaning and Scope	of Capital Budgeting, Features & Significance, T	echniques
PaybackPeriod, Acc	counting Rate of Return, Net Present Value, Intern	al Rate of Return
and Profitability Ind	lex (Problems)	
Module No. 5: WO	RKING CAPITAL MANAGEMENT	12
Working Capital 0	Concept of Working Capital, Significance of Ade	quate Working
Capital, Types of We	orking Capital, Problems of Excess or Inadequate	Working
Capital,Determinant	tsof Working Capital, Sources of Working Capital	, Estimation of
Working Capital (Si	imple Problems)	
Skill Development	ts Activities:	
1. Calculate Equated	Installment and prepare Loan Repayment schedule	using
imaginaryfigures.		
2. Identify capital st	ructure practices followed in any firm/company o	f your choice.
3. Collect the inform	nation on various types of bonds offered by govern	nment and
recordthesame.		
4. Prepare a workin	ng capital statement using imaginary values.	
Text Books:		
1. I M Pandey,	Financial Management. Vikas Publication.	
2. Prasanna Cha	andra, Financial Management, TMH	
3. S N Maheshy	wari, Financial Management, Sultan Chand	
4. Khan and Jai	n, Financial Management, TMH	
5. Dr. V Rajesh	kumar and Nagaraju V, Financial management, M	1H India
6. Dr. Aswatha	narayana.T ,Financial Management, VBH	
7. K. Venkatara	amana, Financial Management, SHBP	
8. G. Sudarshar	n Reddy, Financial Management, HPH	
9. Sharma and S	Shashi Gupta, Financial Management, Kalyani Pu	blication
Note: Latest ed	lition of text books may be used.	

CONSTITUTION OF IND	IA (SEC)
Course Credits 02	Total Contact Hours30
Internal Assessment Marks : 20	Semester End Examination Marks : 30

Common syllabus for all UG

Programmes

Name of the Program: Bachelor of Business Administration (BBA) **Course Code: BAOE 252** Name of the Course: BUSINESS LEADERSHIP SKILLS (OEC) **Course Credits** No. of Hours per **Total No. of Teaching** Week Hours **3** Credits 3 Hrs. 42 Hrs. Pedagogy: Classrooms lecture, Tutorials, and Problem Solving. Course Outcomes: On successful completion of the course, the Students will able: 1. To understand the significance of leadership skills for effective people management. 2. To increase the comprehension of leadership through various leadership theories. 3. To analyse different leadership styles, types, patterns and functions. 4. To demonstrate an understanding of various leadership approaches for effectivemanagement of people. 5. To demonstrate an awareness of ethical leadership. Syllabus: Hours Module No. 1: INTRODUCTION TO BUSINESS LEADERSHIP 6 Introduction to business leadership, meaning/definition of leadership, evolution and growth of leadership; functions and characteristics of leadership; latest trends/current scenario of business leadership. **Module No. 2: LEADERSHIP FROM MANAGERIAL** 10 PERSPECTIVE Nature of leadership, Significance or importance of leadership, Qualities of an effective leader, leader v/s manager; authority v/s leadership; formal v/s informal leadership; different roles of leadership; different levels of leadership; traits of an ethical leader. Module No. 3: LEADERSHIP - THEORETICAL PERSPECTIVES. 8 Great man theory, Trait theory, Situational leadership theory, transactional leadership, transformational leadership theory, Blake and Mouton's Managerial

Grid.	
Module No. 4: LEADERSHIP STYLES	10
Leadership styles: a) Autocratic leadership, b) Bureaucratic leadership, c)
Democratic leadership, and d) Laissez faire leadership e) Transformationa	1
Leadership, f) CharismaticLeadership.	
Module No. 5: LEADERSHIP SKILLS	8
Communications Skills, Decision Making Skills, Emotional Managem	ent Skills,
PublicRelation Skills, Personal Values and Ethics, Conflict Resolution	Skills.
Skill Developments Activities:	
1. Collect information about the real time corporate leaders with different	leadership styles
& discuss their leadership styles and traits in the class room.	
2. "What if?"	

This practical activity identifies how members of a team solve their problems differently? Present the students with a workplace problem, and have each student participant writedown what they would do to solve it. Then, have each participant read their response aloud. This can help the teacher to identify the types of leadership styles that are present among the student participants and thereby highlight and discuss them in the class.

- 3. Student can make a presentation on any famous corporate/political personality covering their leadership style, their approach to people management, their effectiveness in managing conflicts and how did they manage the crisis situations and so on.
- 4. Analyze two cases related to leadership styles/strategies.

Text Books:

- 1. Northouse, P. (2007). Leadership: Theory and Practice. Sage Publications.
- Stephen, R. P. (1988). Orgaizational Behaviour Concepts, controversies and Appications. New Delhi: Printice Hall of India Ltd.
- Subba Rao. (2018). Organizational Behaviour (18th ed.). Himalaya PublishingHouse.
- Subba Rao. (2022). Personnel and Human Resource Management (5th ed.).Bangalore: Himalay Publishing House.
- Daloz Parks, S., Leadership can be taught: A Bold Approach for a ComplexWorld, Boston: Harvard Business School Press.
- Drucker Foundation (Ed.), Leading Beyond the Walls, San Francisco: Jossey Bass.
- Al Gini and Ronald M. Green, Virtues of Outstanding Leaders: Leadership andCharacter, John Wiley & Sons Inc.
- S Balasubramanian, The Art of Business Leadership Indian Experiences, SagePublications

	B	BA 4.6 – Sports/	
	NCC/NS	S/R&R(S&G) /Cultural	
		(SEC-VB)	
Course Credits	02	Total Contact Hours	30
Internal Assessment Marks	: 25+25	Semester End Examination N	Aarks : Nil

Common syllabus for all UG Programmes

BBA - FIFTH SEMESTER

Name of the Progra	m: Bachelor of Busines	s Administratio	n (BBA)
	Course Code: BACT	301	
Name of the Cours	se: Production and Op	erations Manag	gement
Course Credits	No. of hours per	Total No. of	Teaching hours
	week		
4 Credits	4 hours	56 hour	'S
Pedagogy: Classroom lectures, tuto	rials, Group discussion,	Seminar, Cases	tudies &
field work etc.,			
Course Outcomes: On successful con	pletion of the course, the	e students' will b	e able to
a) Understand ever growing in	portance of Production ar	nd Operations Ma	nagement in uncertain
business environment.			
b) Gain an in-depth understand	ling of Plant Location and	Layout	
c) Appreciate the unique challe	enges faced by firms in Inv	ventory Managen	nent.
d) Understand the subject as to	Production Planning and	Control.	
e) Develop skills to operate co	mpetitively in the current	business scenario	
Syllabus:			Hours
Module No.1: Introduction to Produc	ction and Operations Ma	nagement	12
Introduction -Meaning of Productio	n and Operations, differer	ices between Pro	duction and Operations
Management, Scope of Production N	Management, Production S	system. Types of	Production, Benefits of
Production Management, Respon	sibility of a Productior	Manager, Deo	cisions of Production
Management. Operations manageme	ent: Concept and Function	S	
Module No. 2: Plant Location and lay	yout		10
Meaning and definition -Factors at	ffecting location, Theory	and practices, co	st Factor in location –
Plant layout Principles – Space requ	uirement – Different types	s of facilities – O	rganization of physical
facilities – Building, Sanitation, Lig	hting, Air Conditioning an	d Safety.	
Module No.3: Production Planning a			12
Meaning and Definition-Characteris		-	-
Planning and Control, Stages of Pr	c		C
Control, Factors Affecting Production	C		c
System, Process Planning Manufa		ontrol System, I	Role of Production
Planning and Control in Manufactur	in a Industant		

odul	le No. 4: Inventory Management	12
Inve	entory Management – Concepts, Classification: Objectives: Factors Affectin	ng Inventory Control
Poli	icy. Inventory costs: Basic EOQ Model: Re-order Level: ABC Analysis. Qu	ality Management
- Q1	uality Concepts, Difference between Inspections, Quality Control, Quality	Assurances, Total
Qua	ality Management: Control Charts: acceptance sampling.	
odul	le 5: Maintenance and Waste Management	10
Intr	roduction - Meaning - Objectives - Types of maintenance, Breakdown	, Spares planning and
con	trol, Preventive routine, Relative Advantages, Maintenance Scheduling, Eq	uipment reliability and
Mo	dern Scientific Maintenance Methods - Waste Management-Scrap and sur	rplus disposal, Salvag
and	recovery.	
ill I	Development Activities:	
1.	Visit any industry and list out the stages of its automation and artific	ial intelligence
	with as many details as possible.	
2.	List out the factors which are important while selecting a plant layor	ut and draw a chart c
	Plant layout	
3.	Describe the Functions of Quality Circles in an industry	
4.	List out the Functions of Inventory Management in an organization.	
Boo	oks for Reference:	
1.	Ashwathappa. K & Sridhar Bhatt: Production & Operations Management,	HPH.
2.	Gondhalekar & Salunkhe: Productivity Techniques, HPH.	
3.	SN Chary, Production & Operations Management, McGraw	
	Hill. 4 U. Kachru, Production & Operations Management,	
	Excel Books.	
5. A	Ian Muhlemann, John Oaclank and Keith Lockyn, Production & Operations	s Management, PHI.
	6 K KAhuja, Production Management, CBS Publishers.	

- 7.S.A. Chunawalla & Patel: Production & Operations Management, HPH.
- 8.Everett E Adam Jr., and Ronald J Ebert, Production & Operations Management, Sage Publishing9.Dr. L. N.Agarwal and Dr. K.C. Jain, Production Management

10. Thomas E. Morton, Production Operations Management, South Western College.

Name of The Prog	ram: Bachelor of Busines	s Administrati	ion (BBA)
	Course Code: BACT 3	02	
Nam	e of the Course: Income	e Tax – I	
Course Credits	No. of hours per	Total No. c	of Teaching hours
	week		
4 Credits	4 hours	56 ho	urs
Pedagogy: Classroom lectures, tuto	orials, Group discussion, S	Seminar, Cases	studies & field work
etc			
Course Outcomes: On successful	completion of the course,	the students w	vill be able to:
a) Comprehend the procedure for	r computation of Total Inc	come and tax l	iability of an
individual.			
b) Understand the provisions for	determining the residentia	al status of an	Individual.
c) Comprehend the meaning of S	alary, Perquisites, Profit i	n lieu of salar	y, allowances
and various retirement benefits.			
d) Compute the income house pr	operty for different catego	ories of house	property.
e) Comprehend TDS & advances	s tax Ruling and identify the	he various dec	luctions under
section 80.			
Syllabus:			Hours
Module-1: Basic Concepts of Inco	ome Tax		12
Introduction -Meaning of tax-,	types of taxes, cannons	of taxation. I	Brief history of Indian
Income Tax, legal framework of	f taxation, Important defir	nitions, assess	ment, assessment year,
previous year including except	ions, assesses, person, i	ncome, casua	l income, Gross total
income, Total income, Agricult	ural income, scheme of t	axation, – Ex	empted incomes of an
individual under section 10.			
Module -2:Residential Status and	Incidence of Tax		10
Introduction – Residential status	of an individual. Determi	nation of resid	lential statu of an
individual. Incidence of tax or S	cope of Total income. Pro	blems on com	putation of Gross total
Income of an individual.			

Introduction - Meaning of Salary -Basis of charge Definitions–Salary, Perquisites and profits in lieu of salary - Provident Fund –Transferred balance. - Retirement Benefits – Gratuity, pension and Leave salary. Deductions and Problems on

Cor	nputation of Taxable Salary.	
Modu	le -4: Income from House Property	10
Intr	oduction - Basis for charge - Deemed owners -House property inco	omes exempt from tax,
com	posite rent and unrealized rent. Annual Value –Determination	n of Annual Value -
Dec	luctions from Annual Value - Problems on Computation of Income f	rom House Property.
Mo	dule No5: Tax Deduction at Sources & Advance Tax Ruling	08
Intr	oduction - Meaning of TDS - Provisions regarding TDS - TDS to b	e made from Salaries -
Fili	ng of Quarterly statement – Theory and Problems; Advance Tax: Me	eaning of advance tax -
Cor	nputation of advance tax - Instalment of advance tax and due dates.	
Dec	luctions under Section 80C, 80CCC, 80CCD, 80CCG, 80D, 80DI	D, 80DDB, 80E, 80G,
800	GG, 80TTA and 80U as applicable to individuals under old regime. (I	Individuals only).
Skill I	Development Activities:	
1.	Prepare a slab rates chart for different Individual assesses.	
2.	Visit any Chartered Accountant office Collect and record the proce	edure involved in
	filing the Income tax returns of an Individual.	
3.	List out any 10 Incomes exempt from tax of an Individual.	
4.	Prepare the list of perquisites received by an employee in an organ	ization.
5.	Identify and collect various enclosures pertaining to Income tax re	turns of an individual.
Any	y other activities, which are relevant to the course.	
Books	for References:	
1.1	Mehrotra H.C and T.S.Goyal, Direct taxes, Sahithya Bhavan Publica	tion, Agra.
2. \	Vinod K. Singhania, Direct Taxes, Taxman Publication Private Ltd, 1	New Delhi.
3. (Gaur and Narang, Law and practice of Income Tax, Kalyani Publicat	ions, Ludhiana.
4.]	Bhagawathi Prasad, Direct Taxes.	
5.1	B.Mariyappa, Income tax Law and Practice-I, Himalaya Publishing H	House. New Delhi.s

6. Dr. Saha, Law and Practice of Income Tax, Himalaya Publishing House.

	: Bachelor of Business	Administratio	n (BBA)
С	ourse Code: BACT 30	3	
Name of the (Course: Banking Law	and Practice	
Course Credits	No. of hoursper	Total No. o	of Teaching hours
	week		
4 Credits	4 hours	56 ho	urs
Pedagogy: Classroom lectures, tutorial	s, Group discussion, Se	minar, Case st	udies & field work
etc.,			
Course Outcomes: On successful complet	tion of the course, the stud	lents will beabl	e to:
a) Understand the legal aspects of banks	er and customer relationsh	nip.	
b) Open the different types of accounts.			
c) Describe the various operations of ba	nks.		
d) Understand the different types of cro		orsement.	
e) Understanding of different types of E			
Syllabus:			Hours
Module No. 1: Banker and Customer			16
A) Banker and Customer Relationship	· Introduction – Meaning	of Banker&	
Special relationships between Banker &		-	
B) Customers and Account Holders: T		-	
in opening and operating the accounts	-		
	51		some recount moracis,
r armersnip rinns, joint Stock Compan.	ies, Clubs, Non-Resident		
· · ·	ies, Clubs, Non-Resident		
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities		Account – NRI	& NRE Accounts.
Module No. 2: Banking Operations.	of Collecting Banker, Hol	Account – NRI	& NRE Accounts.
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities Statutory Protection to Collecting Bank	of Collecting Banker, Hol	Account – NRI	& NRE Accounts.
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities of	of Collecting Banker, Hol er.	Account – NRI	& NRE Accounts. 08 Holder in Due Course; 12
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities Statutory Protection to Collecting Bank Module No. 3: Paying Banker	of Collecting Banker, Hol er. tection to the Paying Ban	Account – NRI lder for Value, I	& NRE Accounts. 08 Holder in Due Course; 12 Crossing of Cheques –
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities of Statutory Protection to Collecting Bank Module No. 3: Paying Banker Meaning – Precautions – Statutory Protection	of Collecting Banker, Hol er. tection to the Paying Ban Meaning, Essentials and	Account – NRI lder for Value, I	& NRE Accounts. 08 Holder in Due Course; 12 Crossing of Cheques –
Aodule No. 2: Banking Operations. Meaning – Duties and Responsibilities of Statutory Protection to Collecting Bank Aodule No. 3: Paying Banker Meaning – Precautions – Statutory Protections – Italian Statutory Protections – Statutory Protections – Italian Statutory Protections – Italian Statutory Protections – Statutory Protections – Italian Statutory Protections – Statutory Protections – Italian Statutory Protections – Statutory Protections – Statutory Protections – Italian Statutory Protections – Statutory Protections – Italian Statutory Protections – Italian Statutory Protections – Italian Statutory Protections – Statutory Protections – Statutory Protections – Italian Statutory Protections – Italian Statutory Protections – Statutory Protections – Statutory Protections – Statutory Protections – Italian Statutory Protections – Statutory Protections – Italian Statutory Protections – Italian Statutory Protections – Statutory Protecti	of Collecting Banker, Hol er. tection to the Paying Ban Meaning, Essentials and	Account – NRI lder for Value, I	& NRE Accounts. 08 Holder in Due Course; 12 Crossing of Cheques –
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities of Statutory Protection to Collecting Bank Module No. 3: Paying Banker Meaning – Precautions – Statutory Protections – Meaning – Precautions – Statutory Protections – Meaning – Precautions – Statutory Protections – Meaning – Statutory Protections – Meaning – Statutory Protections	of Collecting Banker, Hol er. tection to the Paying Ban Meaning, Essentials and ue.	Account – NRI lder for Value, I ker; Cheques – Kinds of End	& NRE Accounts.
Aodule No. 2: Banking Operations. Meaning – Duties and Responsibilities of Statutory Protection to Collecting Bank Aodule No. 3: Paying Banker Meaning – Precautions – Statutory Protections – It Cheque - Grounds for Dishonor of cheque Andule No. 4: Lending Operations	of Collecting Banker, Hol er. tection to the Paying Ban Meaning, Essentials and ue. f lending - Loans, Cash	Account – NRI lder for Value, I ker; Cheques – Kinds of End Credit, Overd	& NRE Accounts.
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities of Statutory Protection to Collecting Bank Module No. 3: Paying Banker Meaning – Precautions – Statutory Protections – Statutory Protection Types of Crossing; Endorsements - N Cheque - Grounds for Dishonor of cheque Module No. 4: Lending Operations Principles of Bank Lending, Kinds of	of Collecting Banker, Hol er. tection to the Paying Ban Meaning, Essentials and ue. f lending - Loans, Cash and Methods of creatic	Account – NRI Ider for Value, I ker; Cheques – Kinds of End Credit, Overd	& NRE Accounts.
Module No. 2: Banking Operations. Meaning – Duties and Responsibilities of Statutory Protection to Collecting Bank Module No. 3: Paying Banker Meaning – Precautions – Statutory Protection Types of Crossing; Endorsements - N Cheque - Grounds for Dishonor of cheq Module No. 4: Lending Operations Principles of Bank Lending, Kinds of Letters of Credit. Types of securities	of Collecting Banker, Hol er. tection to the Paying Ban Meaning, Essentials and ue. f lending - Loans, Cash and Methods of creatic ucation and Vehicle lo	Account – NRI der for Value, I ker; Cheques – Kinds of End Credit, Overd on of charge, S an's; Non-Per	& NRE Accounts.

New technology in Banking – E-services – plastic cards . Internet Banking, ATM based services, ECS, MICR, RTGS, NEFT, DEMAT, IMPS UPI , AADHAR enabled payment

system, USSD, E-Valet and application based payment systems, Role of artificial intelligence in banks, Block Chain – Meaning and features.

Skill Development Activities:

- 1. Collect and paste pay in slip for SB A/c and Current a/c.
- 2. Draw a specimen of a crossed cheque.
- 3. List out different types of customers and collect KYC documents required for loan
- 4. List out various fee-based services offered by a bank in your locality
- 5. List out application-based payment systems provided by a commercial bank.

Books for References:

- 1. Gordon & Natarajan: Banking Theory Law and Practice, HPH.
- 2. Maheshwari. S.N.: Banking Law and Practice, Vikas Publication.
- 3. Kothari N. M: Law and Practice of Banking.
- 4. Tannan M.L: Banking Law and Practice in India, Indian Law House
- 5. S. P Srivastava: Banking Theory & Practice, Anmol Publications.
- 6. Sheldon H.P: Practice and Law of Banking.
- 7. Neelam C Gulati: Principles of Banking Management.
- 8. Dr. Alice Mani: Banking Law and Operation, SB. Note: Latest

edition of Reference Books may be used

Name of the Program: Bachelor of Business Administration (BBA)

Finance Elective

Course Code: BACE 303

Name of the Course: Advanced Corporate Financial Management

Course Credits	No. of hours per week	Total No. of Teaching hours
3 Credits	3 hours	45 hours

Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Casestudies & field work etc.,

Course Outcomes: On successful completion of the course, the students will beable to:

a) Understand and determine the overall cost of capital.

b) Comprehend the different advanced capital budgeting techniques.

c) Understand the importance of dividend decisions and dividend thories.

d) Evaluate mergers and acquisition.

e) Enable the ethical and governance issues in financial management.

Syllabus:	Hours
Module No. 1: Cost of Capital and Capital Structure Theories	12
Cost of Capital : Meaning and Definition – Significance of Cost of Capital – T	ypes of Capital –
Computation of Cost of Capital – Specific Cost – Cost of Debt – Cost of Prefe	rence Share Capital
- Cost of Equity Share Capital - Weighted Average Cost of Capital - Problem	S.
Theories of capital structures: The Net Income Approach, The Net Operating	g Income Approach,
Traditional Approach and MM Hypothesis – Problems.	
Module No. 2: Risk Analysis in Capital Budgeting	12
Risk Analysis - Types of Risks - Risk and Uncertainty - Techniques of Me	easuring Risks – Risk
adjusted Discount Rate Approach - Certainty Equivalent Approach - S	ensitivity Analysis -
Probability Approach - Standard Deviation and Co-efficient of Variation - D	ecision Tree Analysis
– Problems	
Module No. 3: Dividend Decision & Theories of Dividend.	14
Introduction - Dividend Decisions: Meaning - Types of Dividends - Types of	Dividends Polices
- Significance of Stable Dividend Policy - Determinants of Dividend Policy	; Dividend Theories:
Theories of Relevance - Walter's Model and Gordon's Model and Theory	of Irrelevance – The
Miller-Modigliani (MM) Hypothesis - Problems.	
Module No. 4: Mergers and Acquisitions	10
Meaning - Reasons - Types of Combinations - Types of Merger - Motives and	Panafita of Margar

Financial Evaluation of a Merger - Merger Negotiations – Leverage buyout, Management Buyout Meaning and Significance of P/E Ratio. Problems on Exchange Ratios based on Assets Approach, Earnings Approach and Market Value Approach and Impact of Merger on EPS, Market Price and Market capitalization.

Module No. 5: Ethical and Governance Issues08Introduction to Ethical and Governance Issues: Fundamental Principles, Ethical Issues in Financial
Management, Agency Relationship, Transaction Cost Theory, Governance Structures and Policies,
Social and Environmental Issues, Purpose and Content of an Integrated Report.

Skill Development Activities:

1. Visit an organisation in your town and collect data about the financial objectives.

2. Compute the specific cost and Weighted average cost of capital of an Organisation, you have visited.

3. Case analysis of some live merger reported in business magazines.

4. Meet the financial manager of any company, discuss ethical issues in financial management.

5. Collect the data relating to dividend policies practices by any two companies.

6. Any other activities, which are relevant to the course.

Books for References:

- 1. I M Pandey, Financial management, Vikas publications, New Delhi.
- 2. Abrish Guptha, Financial management, Pearson.
- 3. Khan & Jain, Basic Financial Management, TMH, New Delhi.
- 4. S N Maheshwari, Principles of Financial Management, Sulthan Chand & Sons, New Delhi.

5. Chandra & Chandra D Bose, Fundamentals of Financial Management, PHI, New Delhi.

6. B.Mariyappa, Advanced Financial Management, Himalaya Publishing House, New Delhi.

- 7. Ravi M Kishore, Financial Management, Taxman Publications
- 8. Prasanna Chandra, Financial Management, Theory and Practice, Tata McGraw Hill.

Note: Latest edition of Reference Books may be used

Name of the Program: Bachelor of Business Administration (BBA) **Marketing Elective Course** Code: **BACE 301** Name of the Course: Consumer Behaviour **Course Credits** No. of hoursper Total No. of Teaching hours week 3 Credits 3 hours 45 hours Pedagogy: Classroom lectures, tutorials, Group discussion, Seminar, Casestudies & field work etc., Course Outcomes: On successful completion of the course, the students will be able to: a) Understanding of Consumer Behaviour towards products, brands and services. Distinguish between different consumer behaviour influences and their b) relationships. Establish the relevance of consumer behaviour theories and concepts to c) marketing decisions. Implement appropriate combinations of theories and concepts. d) e) Recognise social and ethical implications of marketing actions on consumer behaviour. Syllabus: Hours Module -1: Introduction to Consumer Behaviour 10 Meaning and Definition, Need for Consumer Behaviour, consumer and customer. Buyers and users. Need to study consumer behaviour. Applications in Marketing, Consumer research process –Understanding consumer through Research process. Factors influencing Consumer Behaviour. External factors - Culture, Sub Culture, Social Class, Reference Groups, Family, Internal factors- Needs & Motivations, Perception, Personality, Lifestyle, Values, Learning, Memory, Beliefs & Attitudes. Module -2: Individual Determinants of Consumer Behaviour **08** Consumer Needs & Motivation; Personality and Self-Concept; Consumer Perception; Learning & Memory; Nature of Consumer Attitudes – Psychological: Motivation, Perceptions, Learning, Belief and Attitudes. Consumer Attitude, Formation and Change.

Module-	3: Environmental Determinants of Consumer Behaviour		12
Famil	y Influences; Influence of Culture; Subculture & Cross-Cultu	ıral	Influences; Group
Dynai	mics and Consumer Reference Groups; Social Class: Family ro	ole. I	Person's Age, Life
cycle	stage, Occupational and economic circumstances.		
Module	- 4: Consumer's Decision-Making Process		09
Opinio	on leadership, dynamics of opinion leadership process, The Mot	ivati	on behind opinion
leader	ship- The Diffusion Process-The adoption process- levels	of c	onsumer decision
makin	g- Models of consumer decision making.		
Module	-5:Consumer Satisfaction & Consumerism		06
Conce	pt of Consumer Satisfaction; Working towards enhancing Consu	mer	Satisfaction;
Source	es of Consumer Dissatisfaction; Dealing with Consumer Compla	int. (Concept of
Consu	merism; Consumerism in India; Reasons for Growth of Consume	erisn	n in India.
3. 4. 5.	motivates their purchase like mobile, shoes, bags,etc Collect and record feedback on customer satisfaction online sho Write a report on the marketing problem faced by an organizati Visit any three local restaurants and assess how each attracts cli	on o	f your choice.
	stages of the family life cycle.		
	or References:		1
1.	Leon. G. Schiffman & Leslve Lazer Kanuk; Consumer behavior	ur; 6	th Edition;
2.	PHI, New Delhi, 2000.Suja.R.Nair, Consumer behaviour in Indian perspective, First EPublishing House, Mumbai, 2003.	ditio	n, Himalaya
3.	Batra/Kazmi; Consumer Behaviour.		
4.	David. L. Loudon & Albert J. Bitta; Consumer Behaviour; 4th H	Editi	on, Mcgraw
	Hill, Inc; New Delhi, 1993.		
5.	K. Venkatramana, Consumer Behaviour, SHBP.		
6.	Assael Henry; Consumer behaviour and marketing action; Asian	n Bo	oks(P) Ltd,
	Thomson learning, 6th Edition; 2001.		
7.	Jay D. Lindquist & M. Joseph Sirgy, Shopper, Buyer and Consu 2003.	umer	Behaviour,

- 8. Blackwell; Consumer Behaviour, 2nd Edition.
- 9. S.A.Chunawalla : Commentary on Consumer Behaviour, HPH.
- 10. Sontakki; Consumer Behaviour, HPH.
- 11. Schiffman; Consumer Behaviour, Pearson Education.

Name of the Progran	1: Bachelor of Business A	dministration (BBA)
Huma	an Resource Elective Co	urse
	Code: BACE 302	
Name of the Course:	COMPENSATION AND	PERFORMANCE
	MANAGEMENT	
COURSE CREDITS	NO. OF HOURS	TOTAL NO. OF
	PER WEEK	TEACHING HOURS
3 CREDITS	3 HOURS	45 HOURS
Pedagogy: Classroom lectures, tuto	orials, Group discussion, S	Seminar, Case studies
& field work etc.,		
Course Outcomes: On successful	completion of the course,	the students will be able to:
a) Understand the concepts of C	ompensation management	
b) Describe job evaluation and it	ts methods.	
c) Evaluate the different method	s of wages.	
d) Describe performance manag	ement and methods of per	formance management.
e) Preparation of Payroll.		
SYLLABUS:		HOURS
Module No. 1: Introduction to Co	ompensation Managemen	nt 12
Compensation - Definition - C	lassification - Types -	Wages, Salary, Benefits, DA
Consolidated Pay; Equity based pro	ograms, Commission, Rew	vard, Remuneration, Bonus, Sho
term and Long term Incentives,	Social Security, Retirem	nent Plan, Pension Plans, Prof
Sharing Plan, Stock Bonus Plan, I	ESOP ,Employer Benefits	and Employer Costs for ESOI
Individual Retirement Account, Say	vings Incentive Match Plan	n for Employees.
Compensation Management- Comp	pensation and Non-comper	nsation Dimensions, 3-P Concep
in Compensation Management, Con	mpensation as Retention S	trategy, Compensation Issues,
Compensation Management in Mul	ti-National organizations	Compensation Strategy:
Organizational and External Factor	s Affecting Compensation	Strategies, Compensation
Strategies as an Integral Part of HR	M, Compensation Policies	S.
Module No. 2: Job Evaluation		06
		union Job Evaluation Mathed
Definition of Job Evaluation, Maj	or Decisions in Job Eval	uation, job Evaluation Methods
Definition of Job Evaluation, Maj Point Factor Method of Job Eva		

Module No. 3: Wage and Salary Administration		12
Theories of Wages - Wage Structure - Wage Fixation -	Wage	
Administration. Difference between Salary and Wages - Basis	-	
Components of Wages - Basic Wages - Overtime Wages - Dear	-	-
calculation - Time Rate Wages and Efficiency Based Wages - Inc		
Bonus Schemes, Group Bonus Schemes - Effect of various		
Preparation of Pay Roll		6
Module No. 4: Performance Management		14
Evolution of Performance Management, Definitions of Performance	ce Mana	gement, Importance
of Performance Management, Aims and Purpose of Performan	ce Mana	agement, Employee
Engagement and Performance Management, Principles and D	Dimension	ns of Performance
Management Performance Appraisal Methods: Traditional M	lethods,	Modern Methods,
Performance Appraisal Feedback: Role, Types and Principle	es, Leve	ls of Performance
Feedback, 360-Degree Appraisal, Ethics in Performance Appraisal	l.	
Module No. 5: Issues In Performance Management		08
Team Performance Management, Performance Manageme	ent and	Learning
Organizations, Performance Management and Virtual Teams, Ro	ole of Lin	e Managers in
Performance Management, Performance Management and Rewar	rd, Linki	ng Performance to
Pay -A Simple System Using Pay Band, Linking Performance to) Total R	eward, Challenges
of Linking Performance and Reward.		
Skill Development Activities:		
1. List the various components of total compensation in Multi	national	Companies.
2. Construct a questionnaire for a salary survey on nurses.		
3. Design a performance appraisal plan using any Modern Per	formanc	e
Appraisal Tool for an IT company.		
4. Study any one contemporary practice of Performance Mana	agement	
System (Balance scorecard, Lean Management, BPRE, Six	Sigma a	nd so on)
Books for References:		
1. Joseph J. Martocchio, Strategic Compensation, 3rd Edition, 1	Pearson 1	Education
1. Joseph J. Martocenio, Strategie Compensation, 514 Edition,		
 Michael Armstrong & amp; Helen Murlis: Hand Book of Rev 	ward	
	ward	

- Richard I. Anderson , Compensation Management in Knowledge based world, 10th edition, Pearson Education
- Thomas. P. Plannery, David. A. Hofrichter & amp; Paul. E. Platten: People, Performance & amp; Pay – Free Press.
- Aguinis Herman, Performance Management, 2nd Edition, 2009 Pearson Education, New Delhi.
- Aziz A, Performance Appraisal: Accounting and Quantitative Approaches, 1993, Pointer.

Name of the Program: Bachelor of Business Administration (BBA)								
Retail Management Course Code: BACE 304 Name of the Course: Fundamentals of Retail Management								
					Course Credits	No. of hours per	Total No. of tea	ching hours
						week		
3 Credits	3 hours	45 hours						
Pedagogy: Classroom lectures, Ca	ase studies, Group discu	ission, Seminar d	& field work					
etc.,								
Course Outcomes: On successful	completion student will	demonstrate:						
a) Understand the Retail Busi	ness.							
b) Understand the business op	b) Understand the business operations in Retailing.							
c) Formulate the retail strateg	ies of Retail Business.							
d) Apply the Retailing princip	les and theories.							
e) Explore the career opportun	nities in the Retail sector							
Syllabus:		Hours						
Module -1: Introduction to Retail	Business		10					
Definition, functions and types o	f retail ownership-Indep	endent Retailer, C	hain					
Stores, Franchising, Leased dep	artmental stores, Vertic	al Marketing sys	tem, Consumer co-					
operatives; forms of retail busin	ness ownership. Indian	Retail Scenario-	Factors influencing					
retail business in India; Ethical I	ssues in Retailing; Intern	ational perspectiv	ve in retail business-					
FDI in Indian Organized Retail S	ector.							
Module -2: Consumer Behaviour	in Retail Business		08					
			Vo					
Buying decision process and its i		Customer shopping						
Buying decision process and its i Customer service and customer s	mplication on retailing –		ng Behavior,					
	mplication on retailing – atisfaction. Retail planni	ng process: Facto	ng Behavior,					
Customer service and customer s	mplication on retailing – atisfaction. Retail planni ementation – risk analysi	ng process: Facto s.	ng Behavior,					
Customer service and customer s preparing a business plan – imple	mplication on retailing – atisfaction. Retail planni ementation – risk analysi and Functional Manage	ng process: Facto s. ment	ng Behavior, rs to consider in 08					
Customer service and customer s preparing a business plan – imple Module 3: Retail Organization a	mplication on retailing – atisfaction. Retail planni ementation – risk analysi and Functional Manage Classification of Retail	ng process: Facto s. ment ing Formats, Op	ng Behavior, rs to consider in 08 erational Stages in					
Customer service and customer s preparing a business plan – imple Module 3: Retail Organization a Business Models in Retailing,	mplication on retailing – atisfaction. Retail planni ementation – risk analysi and Functional Manage Classification of Retail ocation of stores, Stores I	ng process: Facto s. ment ing Formats, Op Designing, Space	ng Behavior, rs to consider in 08 erational Stages in planning, Inventory					
Customer service and customer s preparing a business plan – imple Module 3: Retail Organization a Business Models in Retailing, Retailing, Factors influencing Lo	mplication on retailing – atisfaction. Retail planni ementation – risk analysi and Functional Manage Classification of Retail ocation of stores, Stores I anagement, Selection an	ng process: Facto s. ment ing Formats, Op Designing, Space	ng Behavior, rs to consider in 08 erational Stages in planning, Inventory					

Introduction -Product: Decisions related to selection of goods	
(Merchandise Management) Product Assortment and display, new	
product launch, PLC in Retailing; Pricing- Influencing factors -	
approaches to pricing – price sensitivity	
- Value pricing - Markdown pricing. Place: Supply channel, Retail	
logistics, computerized replenishment system, corporate replenishment	
Policies. Promotion	
: Setting objectives, communication effects , promotional mix.; Retail	
distribution- In Store and Online Store, Factors influencing retail	
distribution; Human Resource Management in Retailing- Selection and	
Optimization of work force.	
lodule- 5: Impact of Information Technology in Retailing	07
Non store retailing (e-retailing) - The impact of Information Techn	_
	article surveillance
Integrated systems and networking - EDI - Bar coding - Electronic	
Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega	
Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing.	
Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities:	
 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. 	
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 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing e) List out the Factors Influencing in the location of a New Retail out 	l aspects in retailing
 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing 	l aspects in retailing
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 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing e) List out the Factors Influencing in the location of a New Retail ou Books for References: 1. Suja Nair; Retail Management, HPH 	l aspects in retailing
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 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing e) List out the Factors Influencing in the location of a New Retail out Books for References: Suja Nair; Retail Management, HPH S.K. Poddar& others – Retail Management, HPH. 4. R.S.Tiwari ; Retail Management, HPH 18 	l aspects in retailing
 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing e) List out the Factors Influencing in the location of a New Retail out Books for References: 1. Suja Nair; Retail Management, HPH 2. Karthic – Retail Management, HPH 3. S.K. Poddar& others – Retail Management, HPH. 4. R.S.Tiwari ; Retail Management, HPH 18 5. Barry Bermans and Joel Evans: "Retail Management – A Strategic 	l aspects in retailing
 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing e) List out the Factors Influencing in the location of a New Retail ou Books for References: 1. Suja Nair; Retail Management, HPH 2. Karthic – Retail Management, HPH 3. S.K. Poddar& others – Retail Management, HPH. 4. R.S.Tiwari ; Retail Management, HPH 18 5. Barry Bermans and Joel Evans: "Retail Management – A Strategic Approach", 8th edition, PHI/02 	l aspects in retailing
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 Integrated systems and networking – EDI – Bar coding – Electronic Electronic shelf labels – customer database management system. Lega Social issues in retailing, Ethical issues in retailing. kill Development Activities: a) Draw a retail life cycle chart and list the stages. b) Draw a chart showing store operations. c) List out the major functions of a store manager diagrammatically. d) List out the current trends in e-retailing e) List out the Factors Influencing in the location of a New Retail ou Books for References: 1. Suja Nair; Retail Management, HPH 2. Karthic – Retail Management, HPH 3. S.K. Poddar& others – Retail Management, HPH. 4. R.S.Tiwari ; Retail Management, HPH 18 5. Barry Bermans and Joel Evans: "Retail Management – A Strategic Approach", 8th edition, PHI/02 	l aspects in retailing

- Levy & amp; Weitz : Retail Management -TMH 5th Edition 2002 12.Rosemary Varley, Mohammed Rafiq-: Retail Management 13.Chetan Bajaj: Retail Management -Oxford Publication.
- 14. Uniyal & amp; Sinha : Retail Management Oxford Publications.
- 15. Araif Sakh ; Retail Management

Name of the Program: Bachelor of Business Administration (BBA)

Course Code: BACV 301

Name of the Course: Digital Marketing

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
3 Credits	(2+0+2) 4 Hrs	45 Hrs

Pedagogy: Classrooms lecture, Case studies, Tutorial Classes, Group discussion,

Seminar & field work etc.,

Course Outcomes: On successful completion of the course, the students' will be able to

- a) Gain knowledge on Digital Marketing , Email marketing and Content marketing.
- b) Understand Search Engine Optimization tools and techniques
- c) Gain skills on creation of Google AdWords & Google AdSense
- d) Gain knowledge on Social Media Marketing and Web Analytics.
- e) Gain knowledge on YouTube Advertising & Conversions.

Syllabus:	Hours
Module No. 1: Introduction to Digital Marketing	08

Introduction - Meaning of Digital Marketing, Need for Digital Marketing, Digital Marketing Platforms. Digital Marketing students, professional Email and Business Marketing :Importance of e-mail marketing, e-mail Marketing platforms, Creating e-mailers, Creating a Contact Management and Segmentation Strategy, Understanding e-mail Deliverability & Tracking e-mails, How to create Effective & Unique e-mail Content, Outlining the Design of Your Marketing e-mails, Open rates and CTR of e-mail, Drive leads from e-mail, What are opt-in lists, Develop Relationships with Lead Nurturing & Automation Content Marketing: Understanding Content Marketing, Generating Content Ideas, Planning a Long-Term Content Strategy, Building a Content Creation Framework, Becoming an Effective Writer, Extending the Value of Your Content through Repurposing, How to Effectively Promote Content, Measuring and Analyzing Your Content.

Module No. 2: Search Engine Optimization (SEO)

10

Search Engine Optimization (SEO):Meaning of SEO, Importance and Its Growth in recent years, Ecosystem of a search Engine, kinds of traffic, Keyword Research & Analysis (Free and Paid tool & Extension), Recent Google Updates & How Google Algorithms works On Page Optimization (OPO), Off-Page Optimization Misc SEO Tools: Google Webmaster Tools, Site Map Creators, Browser-based analysis tools, Page Rank tools, Pinging & indexing tools, Dead links identification tools, Open site explorer, Domain information/who is tools, Quick sprout, Google My Business.

Module No. 3: Google AdWords & Google AdSense

Google AdWords: Google Ad-Words Fundamentals, Google AdWords Account Structure, Key terminologies in Google AdWords, How to Create an AdWords account, Different Types of AdWords and its Campaign & Ads creation process, Ad approval process, Keyword Match types, Keyword targeting & selection (Keyword planner), Display Planner, Different types of extensions, Creating location extensions, Creating call extensions, Create Review extensions, Bidding techniques – Manual

/ Auto, Demographic Targeting / Bidding, CPC-based, CPAbased & CPM-based accounts., Google Analytics Individual Qualification (GAIQ), Google AdSense : Understanding ad networks and AdSense's limitations, Learning which situations are best for using AdSense, Setting up an AdSense account, Creating new ad units, Displaying ads on a website, Configuring channels and ad styles, Allowing and blocking ads , Reviewing the AdSense dashboard, Running AdSense reports and custom

reports, Exporting data, Reviewing payee and account settings.

Module No. 4: Social Media Marketing (SMM) & Web Analytics	10

Social Media Marketing (SMM) Facebook Marketing, Twitter Marketing, Linkedin Marketing, Google plus Marketing, YouTube Marketing, Pinterest Marketing, Snapchat Marketing, Instagram Marketing, Social Media Automation Tools, Social Media Ad Specs The ROI in Social Media Marketing, Tools and Dashboards, Reputation management Web Analytics: The need & importance of

Web Analytics, Introducing Google Analytics, The Google Analytics layout, Basic Reporting, Basic Campaign and Conversion Tracking, GoogleTag Manager, Social Media Analytics, Social CRM & Analytics, Other Web analytics tools, Making better decisions, Common mistakes analysts make.

09

Youtube Advertising (Video Ads): Youtube advertising? ,Why should one advertise on youtube? , Creating youtube campaigns, Choose the audience for video ads, Instream ads, Invideo ads, In-search ads, In-display ads, Measuring your YouTube ad performance, Drive leads and sales from YouTube ads Conversions: Understanding Conversion Tracking, Types of Conversions, Setting up Conversion Tracking, Optimizing Conversions, Track offline conversions, Analyzing conversion data, Conversion optimizer.

Skill Development Activities:

- 1. Explain the key digital marketing activities needed for competitive success.
- 2. Examine the concept of Digital Media and benefits to be derived.
- 3. Recognise the core features of CRM and retention programmes
- 4. Identify the metrics used in digital marketing.
- 5. Organise how we can limit the marketing materials we get through e-mail.

Books for Reference:

1. Understanding DIGITAL Marketing, Marketing strategies for engaging the digital

generation Damian Ryan & Calvin Jones

- 2. The Art of Digital Marketing: The Definitive Guide to Creating Strategic By Ian Dodson
- ${\bf 3.}$. Internet Marketing: a practical approach By Alan Charlesworth
- **4.** Social Media Marketing: A Strategic Approach By Melissa Barker, Donald I. Barker, Nicholas

F. Bormann, Krista E Neher

Note: Latest edition of text books may be used.

		Name of the Program: Bachelor	
		Administartion (BBA)	
		Course Code: SEES 30	
		Name of the Course: Employab	-
Course Ci	redits	No. of Hours per	Total No. of Teaching
		Week	Hours
3 Cr	redits	3 Hrs	45 Hrs
Pedagogy	: Classroom	s lecture, Case studies, Group discuss	ion, Seminar & field work etc.,
Course O	utcomes: O	n successful completion of the cours	se, the students' will be able
to			
a)	Have the in	nformation on various vacancies notifi	ed by Central and State
	Governme	nt authorities as well as Private organiz	zations.
b)	Solve the p	problems on quantitative aptitude, logi	cal reasoning and analytical ability.
c)	Demonstra	te the basic computer skills like MS w	vord, MS excel, MS PPTs.
	Email etiqu	uettes Etc.,	
d)	Exhibit the	communication and leadership skills.	
e)	Conduct se	elf SWOC analysis and set his career g	goals.
Syllabus:			Hours
Madada 1	<u>C</u> 4*4*		
		ve Examinations	06
		Examinations: UPSC, SSC, IBPS, LI	C, KKB, KBI, NABAKD and
Department Kornotoko		ernment Examinations: KPSC, KEA	VSDED Elizibility
		minations. Common Examination patte	
		Access vacancies from Naukari.com	
linkedin.cor	-		, indeed.com, sinie.com,
		ious vacancies notified by the above-st	tated authorities.
	*	ive aptitude, logical reasoning, and a	
ability	<u> </u>		
v	ve aptitude	: Percentage, Profit or loss calculation	, Time and work, Speed and Distan
-	-	-	
Ratio and p	roportion. (Simple problems)	

Analytical Ability: Statement and assumptions and Data interpretation. Practical: Conduct Mock competitive examination for quantitative aptitude, logical reasoning and analytical ability. **Module 3: Digital Literacy** 08 Basic computer skills: MS Word and MS Excel (only layout, basic operations and shortcut keys). MS PowerPoint, Internet and web browsing skills, Email etiquette. Practical: Draft an Email to the HR of a company as an aspirant for the job by attaching your resume. **Module 4: Soft Skills** 09 Communication Skills: Verbal and Non-verbal communication, Effective listening skills, Excellent writing skills, and Presentation skills. Interpersonal Skills: Understanding the importance of teamwork, Conflict resolution, and Building positive relationships with team members. Leadership skills: importance and Effective leadership. Practical: As a team leader write a draft appreciation letter to the team members for the completion of the project successfully. Module 5: Career Development and Workplace Etiquette -10hrs 10 Career Development: SWOC analysis for self-assessment, Setting career goals and creating a career plan, Job search strategies, Interview skills, and effective resume writing. Workplace Etiquette: Time Management- importance and strategies for effective time management, Dress code, personal grooming, Office and workplace manners, Meeting etiquette. Work ethics and integrity. Practical: 1. Prepare a resume with at least 2 references. 2. Conduct a mock interview based on the resume prepared by the students. **Books for Reference:** 1. Barun K Mitra, Personality Development and Soft Skills, Oxford university press, New Delhi. 2. Gitangshu Adhikary, Communication and Corporate Etiquette, Notion Press, Mumbai. 3. Seema Gupta, Soft Skills- Interpersonal & Intrapersonal skills development, V&S Publishers, New Delhi. 4. Dr. R S Aggarwal, Quantitative Aptitude, S.Chand Publication, New Delhi.

5. Bittu Kumar, Mastering MS Office, V&S Publisher, New Delhi

- 6. List of Government Competitive Exams, Jobs & Vacancies (exampur.com)
- 7. <u>https://www.safalta.com</u>
- 8. https://sarkaariservice.in

Note: Latest edition of books may be used

BBA – SIXTH SEMESTER

	ogram: Bachelor of Business Admin Course Code: BACT	× ,		
Name of the Course: Business Law				
Course Credits	No. of hours per week	Total No. of teaching	g hours	
4 Credits				
Pedagogy: Classroom l	lectures, Case studies, Tutorial classes	s, Group discussion, Semina	r &	
field work etc.,				
Course Outcomes: On	successful completion of the course,	the students will be able to		
a. Comprehend t	the laws relating to Contracts and its	s application in business ac	tivities.	
b. Comprehend t	the rules for Sale of Goods and right	ts and duties of a buyer and	1 a	
Seller.				
c. Understand th	e importance of Negotiable Instrum	ent Act and its provisions	relating to	
Cheque and ot	ther Negotiable Instruments.			
d. Understand th	e significance of Consumer Protecti	ion Act and its features		
e. Understand th	e need for Environment Protection.			
Syllabus:			Hours	
Module No. 1: Indi	an Contract Act, 1872		16	
Introduction – Defin	ition of Contract, Essentials of Valid	Contract, Offer and accepta	nce,	
consideration, contra	actual capacity, free consent. Classific	cation of Contract, Discharge	e of a	
contract, Breach of G	Contract and Remedies to Breach of C	Contract.		
Module No. 2: The	Sale of Goods Act, 1930		12	
Introduction - Defin	ition of Contract of Sale, Essentials	of Contract of Sale, Conditi	ons and	
Warranties, Transfer	r of ownership in goods including sa	le by a non- owner and exc	eptions.	
Performance of cont	tract of sale - Unpaid seller, rights of	f an unpaid seller against th	e goods	
and against the buye	r.			
Module No. 3: Neg	otiable Instruments Act 1881		12	
Introduction – Mea	aning and Definition of Negotiable	e Instruments – Characteri	stics of	
	0 0			
	ents – Kinds of Negotiable Instrum	nents – Promissory Note,	Bills of	
Negotiable Instrume		•		

Module No. 4: Consumer Protection Act 1986	08
Definitions of the terms - Consumer, Consumer Dispute, Defect, Deficiency	y, Unfair Trade
Practices, and Services, Rights of Consumer under the Act, Consumer Redre	ssal Agencies –
District Forum, State Commission and National Commission.	
Module No. 5: Environment Protection Act 1986	08
Introduction - Objectives of the Act, Definitions of Important Terms - Enviro	nment,
Environment Pollutant, Environment Pollution, Hazardous Substance and Occ	cupier,
Types of Pollution, Powers of Central Government to protect Environment in	India.
ill Developments Activities:	
1. Discuss the case of "Carlill vs Carbolic Smoke Ball Company" case	
2. Discuss the case of "Mohori Bibee v/s Dharmodas Ghose".	
3. Briefly narrate any one case law relating to minor.	
4. List at least 5 items which can be categorized as 'hazardous substance'	
according to Environment Protection Act.	
5. List out any six cybercrimes.	
ases:	
The relevant legal point, facts and the judicial decision relating to the following	0 case laws
areto be specifically dealt with –	
1. Balfour Vs Balfour	
2. Carlill Vs Carbolic Smoke Ball Company	
3. Felthouse Vs Bindley	
4. Lalman Shukla Vs. Gauridutt	
5. Durgaprasad Vs Baldeo	
6.Chinnayya Vs Ramayya	
7.Mohiribibi Vs. Dharmodas	
Ghosh	
8. Ranganayakamma Vs Alvar Chetty	
9. Hadley Vs Baxendale	

Books for Reference:

- 1. M.C. Kuchhal, and Vivek Kuchhal, Business Law, Vikas Publishing House, New Delhi.
- 2. Avtar Singh, Business Law, Eastern Book Company, Lucknow.
- 3. Ravinder Kumar, Legal Aspects of Business, Cengage Learning
- SN Maheshwari and SK Maheshwari, Business Law, National PublishingHouse, New Delhi.
- 5. Aggarwal S K, Business Law, Galgotia Publishers Company, New Delhi
- Bhushan Kumar Goyal and Jain Kinneri, Business Laws, International Book House Sushma Arora, Business Laws, Taxmann Publications.

	Course Code: BACT 352				
	Name of the Course: Income Tax	$\mathbf{x} - \mathbf{H}$			
Course Credits	No. of hours per week	Total No. o	f Teaching		
		hours			
4 Credits	4 Hrs.	5	56		
		H	Hrs.		
Pedagogy: Classroom	lectures, tutorials, Group discussion, S	eminar, Casestudie	es & field work		
etc.,					
Course Outcomes:	On successful completion of the co	ourse, the stude	nts will:		
a) Understand the pro-	ocedure for computation of income from	n business and			
other Profession.					
b) The provisions for	determining the capital gains.				
c) Compute the incom	ne from other sources.				
d) Demonstrate the co	omputation of total income of an Indivi	idual.			
e) Comprehend the as	ssessment procedure and to know the p	ower of income ta	x authorities.		
Syllabus:			Hours		
Module No. 1: Prof	ts and Gains of Business and Pro	fession	18		
Introduction-Meaning	g and definition of Business, Profes	sion and Vocatio	on Expenses		
Expressly allowed -	Expenses Expressly Disallowed -	Allowable losse	es - Expressly		
disallowed expenses	and losses, Expenses allowed on	payment basis.	Problems or		
computation of inc	ome from business of a sole tra	ding concern -	Problems or		
computation of incom	ne from profession: Medical Practiti	oner - Advocate	and Chartered		
Accountants.					
Module No. 2: Capit	al Gains		10		
Introduction - Basis f	for charge - Capital Assets - Types of	capital assets – T	ransfer -		
Computation of capit	al gains – Short term capital gain and	l Long term capita	al gain -		
Exemption under sec	tion 54, 54B, 54EC, 54D, 54F, and 5	4G. Problems cov	vering the		
above sections.					
	ne from other Sources		10		

Г

Securities - Rules for Grossing up. Ex-interest and cum-interest securities. Bond Washing Transactions - Computation of Income from other Sources.

Module No. 4: Set Off and Carry Forward of Losses & Assessment	10
of individuals.	
Introduction Drawinians of Sat off and Course Formand of Lagrage (Theory only	v) Commentation of

Introduction – Provisions of Set off and Carry Forward of Losses (Theory only) Computation of Total Income and tax liability of an Individual.

Module No. 5: Assessment Procedure and Income Tax Authorities	08
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Introduction - Due date of filing returns, Filing of returns by different assesses, E-filing of returns, Types of Assessment, Permanent Account Number -Meaning, Procedure for obtaining PAN and transactions were quoting of PAN is compulsory. Income Tax Authorities their Powers and duties.

Skill Developments Activities:

- 1. Visit any chartered accountant office and identify the procedure involved in the computation of income from profession.
- 2. List out the different types of capital assets and identify the procedure involved in the computation of tax for the same.
- 3. List out the steps involved in the computation of income tax from other sources and critically examine the same.
- 4. Identify the Due date for filing the returns and rate of taxes applicable for individuals.
- 5. Draw an organization chart of Income Tax department in your locality.
- 6. Any other activities, which are relevant to the course.

Books for References:

- 1. Dr. Vinod K. Singhania: Direct Taxes Law and Practice, Taxmann publication.
- 2. B.B. Lal: Direct Taxes, Konark Publisher (P) ltd.
- 3. Dr. Mehrotra and Dr. Goyal: Direct Taxes Law and Practice, Sahitya Bhavan Publication.
- 4. Dinakar Pagare: Law and Practice of Income Tax, Sultan Chand and sons.
- 5. Gaur & Narang: Income Tax.
- 6. 7 Lecturers Income Tax I, VBH
- 7. Dr.V.Rajesh Kumar and Dr.R.K.Sreekantha: Income Tax I, Vittam Publications.
- 8. Dr. B Mariyappa, Income Tax II HPH.

	Course Code	e: BACT 353	
	Name of the Course: I	nternational Business	
Course	No. of Hours per Week	Total No. of Teaching	Hours
Credits			
4 Credits	4 Hrs.	56 Hrs.	
Pedagogy: (Classroom lectures, tutorials, Group	discussion, Seminar, Casestud	ies & field wor
etc.,			
Course Ou	tcomes: On successful complet	tion of the course, the stude	ents will able
to:			
a) U	nderstand the concept of Internation	nal Business.	
b) D	ifferentiate the Internal and Externa	al International Business Enviro	onment.
c) U	nderstand the difference MNC an	d TNC	
d) U	nderstand the role of International (Organisations in International 1	Business.
e) U	nderstand International Operations	Management.	
Syllabus:			Hours
Module No	1: Introduction to Internationa	al Business	12
Introduct	ion- Meaning and definition of in	nternational business, need an	nd importance
of interna	tional business, stages of interna	tionalization, tariffs and non-	-tariff barriers
to interna	tional business.		
	entry into international business -	exporting (direct and indirect)	, licensing and
Mode of			C C
	ng, contract manufacturing, turnke		tracts, wholly
franchisir	ng, contract manufacturing, turnke nanufacturing facility, Assembly	ey projects, management cor	•
franchisir owned n		ey projects, management cor operations, Joint Ventures,	Third country
franchisir owned n	nanufacturing facility, Assembly Mergers and Acquisition, Str	ey projects, management cor operations, Joint Ventures,	Third country
franchisir owned n location, investmer Module No. 2	nanufacturing facility, Assembly Mergers and Acquisition, Str nts. 2: International Business Environ	ey projects, management cor operations, Joint Ventures, rategic alliance, Counter Tr ment	Third country rade; Foreign 12
franchisir owned n location, investmer Module No. 2	hanufacturing facility, Assembly Mergers and Acquisition, Str hts. 2: International Business Environ Internal and External environ	ey projects, management cor operations, Joint Ventures, rategic alliance, Counter Tr ment ment - Economic environm	Third country rade; Foreign 12 nent, Political
franchisir owned n location, investmer Module No. 2	hanufacturing facility, Assembly Mergers and Acquisition, Str hts. 2: International Business Environ Internal and External environ	ey projects, management cor operations, Joint Ventures, rategic alliance, Counter Tr ment	Third country rade; Foreign 12 nent, Political
franchisir owned n location, investmer Module No. 2 Overview, environme	hanufacturing facility, Assembly Mergers and Acquisition, Str hts. 2: International Business Environ Internal and External environ	ey projects, management cor operations, Joint Ventures, rategic alliance, Counter Tr ment ment - Economic environm	Third country rade; Foreign 12 nent, Political
franchisir owned n location, investmer Module No. 2 Overview, environme Technolog Module No.3	hanufacturing facility, Assembly Mergers and Acquisition, Str hts. 2: International Business Environ Internal and External environment, Demographic environment	ey projects, management cor operations, Joint Ventures, rategic alliance, Counter Tr ment ment - Economic environm t, Social and Cultural	Third country rade; Foreign 12 nent, Political environment, 12

odule No.4: Organizations Supporting International Business	10
Meaning, Objectives and functions of - IMF, WTO, GATT, GATS, TRIM,	FRIP; and
Regional Integration- EU, NAFTA, SAARC, BRICS.	
Iodule No.5: International Operations Management	10
Global Supply Chain Management- Global sourcing, Global	
manufacturing strategies, International Logistics, International HRM -	
Staffing policy and it's determinants; Expatriation and Repatriation	
(Meaning only).	
Skill Developments Activities:	
a) Tabulate the foreign exchange rate of rupee for dollar and euro cur	rencies
for 1 month	
b) List any two Indian MNC's along with their products or services o	ffered.
c) Prepare a chart showing currencies of different countries	
d) Collect and paste any 2 documents used in Import and Export trade.	
Books for References:	
1. Rakesh Mohan Joshi. (2011). International Business, Oxford University	Press, New
2. Delhi.	
3. Francis Cherunilam; International Business, Prentice Hall of India	
4. P. SubbaRao – International Business – HPH	
5. Sumati Varma. (2013). International Business (1st edi), Pearson.	
6. Charles Hill. (2011). International Business: Text & Cases, Tata McGrav	v Hill, New
Delhi.	
7. International Business by Daniel and Radebaugh – Pearson Education	

Name of the Program: Bachelor of Business Administration (BBA)

Finance Elective

Course Code: BACE 353

Name of the Course: Security Analysis and Portfolio Management

Course Credits	No. of hours per week	Total No. of teaching hours			
3 Credits	3 hours	45 hours			

Pedagogy: Classroom lectures, Case studies, Tutorial classes, Group discussion,

Seminar &field work etc.,

Course Outcomes: On successful completion of the course, the students will beable to:

- a) Understand the concept of basics of Investment.
- b) Evaluate the different types of alternatives.
- c) Evaluate the portfolio and portfolio management.
- d) Understand the concept of risk and returns
- e) Gain the knowledge of fundamental and technical analysis.

Syllabus:	Hrs.
Module No. 1: Introduction to Investments	10
Introduction- Investment process, Criteria for Investment, types of Investors, In	nvestment,
Speculation and Gambling. Elements of Investment, Investment Avenues, Fact	tors influencing
selection of investment alternatives.	
Security Market- Introduction, functions, Secondary Market Operations. Stock	Exchanges in
India, Security Exchange Board of India, Government Securities Market, Corp	orate Debt Market
and Money Market Instruments.	
Module No. 2: Risk-Return Relationship	05
Meaning of risk, types off risk, measuring risk, risk preference of investors. M	leaning of return,
measures of return, holding period of return, Annualized return, expected	return, investors
attitude towards risk and return.	
Module No. 3: Fundamental Analysis	10
Introduction- Investment Analysis, Fundamental Analysis, Macro Economic A	nalysis, Industry
Analysis, Company Analysis, Trend Analysis, and Ratio Analysis.	
Module No. 4: Technical Analysis	10
Meaning of Technical Analysis, Fundamental vs Technical Analysis, Charting	techniques.

Meaning of Technical Analysis, Fundamental vs Technical Analysis, Charting techniques,

Technical Indicators, Testing Technical Trading Rules and Evaluation of Technical Analysis. **Module No. 5: Portfolio Management** 10 Framework-Portfolio Analysis – Selection and Evaluation – Meaning of portfolio – Reasons to hold portfolio – Diversification analysis – Markowitz's Model – Assumptions –Specific model – Risk and return optimization – Efficient frontier – Efficient portfolios – Leveraged portfolios – Corner portfolios – Sharpe's Single Index model – Portfolio-evaluation measures – Sharpe's Performance Index – Treynor's Performance Index – Jensen's Performance Index. Skill Development 1. Prepare an imaginary investment portfolio for individual with a salary of 10 lakhs per annum. 2. List of 10 companies approached SEBI for IPO 3. Prepare a technical analysis chart on Blue Chip Companies of BSE. 4. Collect information regarding GDRs, ADRs, IDRs and various Bonds and make a char **Books for Reference** 1. A. Brahmiah & P. Subba Rao, Financial Futures and Options, HPH. Singh Preeti, Investment Management, HPHG 2.

- 3. Alexander Fundamental of Investments, Pearson Ed.
- 4. Hangen: Modern Investment theory. Pearson Ed.
- 5. Kahn: Technical Analysis Plain and sample Pearson Ed.
- 6. Ranganthan: Investment Analysis and Port folio Management.

Name of the Program:	Bachelor of Business A	dministration (BBA	4)
Market	ting Elective Course C	ode:	
	BACE 351		
Name of the Course	e: Advertising and Me	lia Management	
Course Credits	No. of hours per week	Total No. of teachin	g hours
3 Credits	3 hours	45 hou	ırs
Pedagogy: Classroom lectures, tu	l Itorials, Group discussic	n, Seminar, Case s	tudies &
field work etc.,			
Course Outcomes: On successfu	l completion of the cour	se, the students wil	ll be able
to:			
a) Understand the nature, ro	ole, and importance of I	MC in marketing st	rategy
b) Understand effective des	ign and implementation	of advertising stra	tegies
c) Present a general underst	anding of content, struc	ture, and appeal of	
advertisements			
d) Understand ethical challe	enges related to respons	ible management of	f
advertising and brand str	advertising and brand strategy.		
e) Evaluate the effectiveness	ss of advertising and age	encies role	
Syllabus:			Hours
Module -1: Introduction to Inte	grated Marketing		10
Communication			
Integrated marketing commun	ication, AIDA Model,	Setting goals and	objectives,
concept of DAGMAR in settin	g objectives, elements o	of IMC; Role of ad	vertising in
India's economic development	t, Ethics in advertising,	Social, Economic	and Legal
aspects of advertising.			
Module -2: Consumer and Med			10
How advertising works: per	ception, cognition, aff	ect, association, p	persuasion,
behaviour, Associating feeling	with brands, Use of res	earch in advertising	g planning;
Advertising Media; industry	structure, functions, a	dvantages, disadva	antages of
print,			
Television, Radio, Internet, O	Dutdoor, Basic concep	t of media planni	ng, media
selection, Media Scheduling str		dgets	
Module-3: Advertising Program	1		10

Planning and managing creative strategies; Creative approaches	; Building			
Advertising Program: Message, Theme, advertising appeals; Advertising layout: how				
to design and produce advertisements; Advertising Budget: nature and methods of				
advertising appropriation; Art of copywriting; Guidelines for copywriting;				
Copywriting for print, Audio, TV and outdoor media.				
Module -4: Other Elements of IMC- Sales Promotion, PR, Events and 10				
Experiences and Word of Mouth				
Consumer and trade sales promotion, application of sales promotion in different	domains;			
Using public relations in image building; Planning and executing event	ts, event			
management; Viral marketing, building organic word of mouth communication				
Module -5:Measuring Effectiveness	05			
Measuring Advertising Effectiveness: stages of evaluations and various ty	pes of			
testing-Pre and Post testing; Advertising agencies: history, role, importan	ce,			
organizational structure, functions; Selection of agency, client agency relationship,				
compensation strategies				
Skill Development Activities:				
a) List out ethical issues in Advertisements.				
b) List out different modes of Advertisement.				
c) Write a note on guidelines for copywriting.				
d) List out types of Outdoor Advertisement.				
e) State the process in selection of Advertisement Agency.				
Books for References:				
1. Advertising Principles and Practice, William Wells, John Burnett, Sandra				
Moriarty, 6th ed., Pearson education, Inc.				
2. Advertising and Promotion, G.Belch, Michael Belch, Keyoor Purani, 9)th			
edition, Tata Mcgraw Hill publication, ISBN: 978-1-25-902685-0.				

	Um	man Resource Elective	Course		
	пш		Course		
Code: BACE 352					
Name of the Course: Cultural Diversity at Work Place Course Credits No. of hoursper Total No. of Teaching hours					
C	ourse creatis	week	10tal No. 0	i reaching nours	
	3 credits	3 hours		45 hours	
Pedagogy: C	lassroom lectures, tuto	prials, Group discussion	Seminar. Cas	e studies & field	
vork etc.,			. ~ • • • • • • • • •		
	omes: On successful	completion of the course	e, the students	will be able to:	
		tion reflect upon and eng			
,	ersity".				
	5	y at work place in an org	anization.		
-	-				
h) Support the business case for workforce diversity and inclusion.i) Identify diversity and work respecting cross cultural environment.					
1) Asse	ss contemporary organ	nizational strategies for	nanaging wor		
•	1	nizational strategies for	nanaging wor		
and i	ss contemporary organ nclusion.	nizational strategies for		kforce diversity	
and i Syllabus:	nclusion.			kforce diversity	
and i Syllabus: Module No. 1	nclusion. 1: Introduction to Di	versity	Но	kforce diversity ours 10	
and i Syllabus: Module No.	nclusion. 1: Introduction to Di on to cultural diversity	versity in organizations, Evolu	Ho tion of Divers	kforce diversity ours 10 ity Management, Over	
and i Syllabus: Module No. Introductic View of D	nclusion. 1: Introduction to Di on to cultural diversity Piversity, Advantages	versity in organizations, Evolu of Diversity, Identifying	Ho tion of Divers g characteristic	kforce diversity ours 10 ity Management, Over cs of diversity, Scope-	
and i Syllabus: Module No. Introductic View of D Challenges	nclusion. 1: Introduction to Di on to cultural diversity viversity, Advantages s and issues in diversity	versity in organizations, Evolu of Diversity, Identifying sity management, Unde	Ho tion of Divers g characteristic rstanding the	kforce diversity ours 10 ity Management, Over cs of diversity, Scope-	
and i Syllabus: Module No. Introductic View of D Challenges Cultural D	nclusion. 1: Introduction to Di on to cultural diversity viversity, Advantages s and issues in diversity iversity – Global Orga	versity in organizations, Evolu of Diversity, Identifying sity management, Unde anizations- Global Diver	Ho tion of Divers g characteristic rstanding the	kforce diversity ours 10 ity Management, Over cs of diversity, Scope-	
and i Syllabus: Module No. Introductic View of D Challenges Cultural D Module No.	nclusion. 1: Introduction to Di on to cultural diversity viversity, Advantages s and issues in divers iversity – Global Orga 2: Exploring Differen	versity in organizations, Evolu of Diversity, Identifying sity management, Unde anizations- Global Diver nces	Ho tion of Divers g characteristic rstanding the rsity.	kforce diversity nurs 10 ity Management, Over cs of diversity, Scope- nature of Diversity – 08	
and i Syllabus: Module No. Introductic View of D Challenges Cultural D Module No. Introductic	nclusion. 1: Introduction to Di on to cultural diversity viversity, Advantages is and issues in diversity iversity – Global Orga 2: Exploring Differen on -Exploring our ar	versity in organizations, Evolu of Diversity, Identifying sity management, Unde anizations- Global Diver nces nd others' differences,	Ho tion of Divers g characteristic rstanding the rsity.	kforce diversity nurs 10 ity Management, Over cs of diversity, Scope- nature of Diversity – 08 urces of our identity.	
and i Syllabus: Module No. Introductic View of D Challenges Cultural D Module No. Introductic	nclusion. 1: Introduction to Di on to cultural diversity viversity, Advantages is and issues in divers iversity – Global Orga 2: Exploring Differen on -Exploring our ar and power: Conc	versity in organizations, Evolu of Diversity, Identifying sity management, Unde anizations- Global Diver nces	Ho tion of Divers g characteristic rstanding the rsity.	kforce diversity nurs 10 ity Management, Over cs of diversity, Scope- nature of Diversity – 08 urces of our identity.	
and i Syllabus: Module No. Introduction View of D Challenges Cultural D Module No. Introduction Difference oppression	nclusion. 1: Introduction to Di on to cultural diversity Diversity, Advantages is and issues in divers iversity – Global Orga 2: Exploring Differen on -Exploring our an and power: Conc	versity in organizations, Evolu of Diversity, Identifying sity management, Unde anizations- Global Diver nces nd others' differences,	Ho tion of Divers g characteristic rstanding the rsity.	kforce diversity nurs 10 ity Management, Over cs of diversity, Scope- nature of Diversity – 08 urces of our identity.	

Models and visions of diversity in society and organizations: Justice, fairness, and group and individual differences. Cross-Cultural Management: Meaning and Concepts, Frameworks in Cross-Cultural Management: Kluckhohn and Strodtbeck framework, Hofstede's Cultural Dimensions, Trompenaar's Dimensions, Schwartz Value Survey, GLOBE study.

Module No. 4: Skills and Competencies

10

Skills and competencies for multicultural teams and workplaces/ Organizational assessment and change for diversity and inclusion, Diversity Strategies. Creating Multicultural Organisations.

Module No. 5: Recent Trends in Diversity Management	08

Emerging workforce trends–Dual-career couples–Cultural issues in international working on work-life balance–Managing multi-cultural teams: Issues and challenges, Global demographic trends: Impact on diversity management, Social psychological perspective on workforce diversity, Diversity Management in IT

organizations Contemporary Issues in Workplace Diversity.

Skill Development Activities:

- 1. Visit any MNCs, identify and report on the cultural diversity in an organization.
- 2. Interact and List out the ways in which dehumanization done in public/ private sector organization.)
- 3. Interact with HR Manager of any MNCs, explore and report on cross cultural management.
- 4. Explore the benefits of multi-cultural organizations.
- 5. Examine and report on diversity management in select IT organizations.
- 6. Any other activities, which are relevant to the course.

Books for References:

1. Bell, M.P. (2012). Diversity in organizations (2nd Ed.). Mason, OH: Cengage.

2. Harvey, C.P. & Allard, M.J. (2015). Understanding and managing diversity:

Readings, cases, and exercises (6th Ed.). Upper Saddle River, NJ: Pearson.

Note: Latest edition of text books may be used.

Name of the Program	n: Bachelor of Business	Administratio	on (BBA)
Retail Mar	nagement Course Code	: BACE 354	
Name of the C	ourse: Retail Operatio	ns Managem	ent
Course Credits	No. of hoursper	Total No. c	of teaching hours
	week		
3 Credits	3 hours	45 ho	urs
Pedagogy: Classroom lectures, Ca	ase studies, Group disc	ussion, Semin	nar &field work
etc.,			
Course Outcomes: On successful	completion student wil	ll demonstrat	e:
a) Compare various retail forma	ts and technological adv	vancements fo	r setting up
appropriate retail business.			
b) Identify the competitive strat	egies for retail business	decisions.	
c) Examine the site location and	l operational efficiency	for marketing	decisions.
d) Analyse the effectiveness of	merchandising and prici	ng strategies.	
e) Assess store layout and plane	ogram for retail business		
Syllabus:		Ho	ours
Module -1: Retail and Logistics M	lanagement		07
Introduction Retailing and eco	nomic significance- Fu	unctions of a	retailer - Types of
retailers – Trends in retailing	– International Retailin	g – Retailing	g as a career –Retail
Management Decision Process -	Service Retailing.		
Module -2: Retailing Environmen	nt Theories		10
Theory of Retail Change: Theo	ry of Natural Selection	n in retailing,	Theory of Wheel of
retailing, General-Specific-Gene	ral Cycle or Accordion	Theory, Retail	Life Cycle Theory
Multi channel retailing – Retail	Aggregators Business	Model – Phas	es of growth of retail
markets – Retail Mix.			
Module 3: Store Loyalty Manag	ement and Retail Loca	tion	10
Types of customers - Variable	les influencing store 1	oyalty – Sto	re loyalty models –
Influencing customers through v	isual merchandising – V	alue added th	rough private labels –
Retail location strategy- Import	ance of location decisi	on – Retail lo	ocation strategies and
techniques – Types of retail loca	tions.		
Module -4: Merchandise Manage	ment		10

Meaning - Roles and responsibilities of the merchandiser and the buyer – Function of Buying for different types of Organizations – Process of Merchandise Planning – Merchandise Sourcing – Methods of procuring merchandise – Concept of private label - Retail Pricing policies.

Module- 5: Category Management

08

Meaning - Definition of Category Management - Components of Category Management -Category Management Business process - Category Definition - Defining the Category Role-Destination Category, Routine Category, Seasonal Category, Convenience Category -Category Assessment - Category Performance Measures - Category Strategies - Category Tactics - Category Plan implementation - Category Review.

Skill Development Activities:

- a) Write a note on Visual merchandising training programme layout design, and product placement.
- b) Write a note Leadership training: Develop skills in coaching, delegation, and motivation.
- c) Derive Customer analysis by considering skills in understanding customer behavior and preferences to improve customer satisfaction.
- d) Chart out the types of customers in creating customer loyalty programs.

Books for References:

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1. Coughlem: Marketing Channels. Gilbert Pearson: Retail Marketing Education Asia 2001.

- 2. Micheal Levy & Barton AWeitz: Retailing Management, McGraw
- 3. Patrick M Dunne: Robert F Lusch: Retail Management Hill Publications.
- 4.Suja Nair: Retail Management, Himalaya Publishing House. π
- 5.W. Stern, E L. Ansary, T. Ooughlan: Marketing Channels, 6thEdition PHI_መ New Delhi, 2001.

Nam	e of the Program: Bachelor of Busin	ess Administration	1		
	(BBA) Course Code: BAC	V 351			
Ν	Name of the Course: GOODS AND S	ERVICES TAX			
Course Credits	Course Credits No. of Hours per Week Total No. of				
		Hours			
4 Credits	4 Hrs.	56 H	rs.		
Pedagogy: Classroc	om's lecture, tutorials, Group discussio	n, Seminar, Case stu	idies.		
Course Outcome	s: On successful completion Stude	ent will demonstr	ate		
a) Understand the	e basics of taxation, including the mean	ning and types of tax	tes, and		
the differences	between direct and indirect taxation.				
b) Analyze the hi	story of indirect taxation in India and t	he structure of the In	ndian		
taxation system	n.				
c) Understand the	e framework and definitions of GST, ir	cluding the constitu	tional		
framework, CO	GST, SGST, IGST, and exemptions fro	m GST.			
d) Understand the	e time, place, and value of supply unde	r GST, and apply th	is		
knowledge to a	calculate the value of supply and deter	nine GST liability.			
e) Understand in	put tax credit under GST, including its	meaning and proces	s for		
availing it, and	l apply this knowledge to calculate net	GST liability.			
Syllabus			Hours		
Module No. 1: Basi	cs of Taxation		04		
Tax – Meaning and	Types, Differences between Direct an	d Indirect Taxation,	Brief		
History of Indirect	Taxation in India, Structure of Indian	Taxation.			
Module No. 2: Goo	ds and Services Tax –Framework and D	efinitions	12		
Introduction to Go	oods and Services Tax, Constitutiona	l Framework, Orie	ntation to		
CGST, SGST an	d IGST, Meaning and Scope of	Supply, Types of	Supply.		
Exemptions from	GST.				
Module No. 3: Time	e, Place And Value of Supply		20		
Time of Supply –	in case of Goods and in case of Serv	ices - Problems on	ascertaining		
Time of Supply;	Place of Supply – in case of Goods	and in case of Se	ervices (both		
General and Speci	fic Services) – Problems on Identific	ation of Place of S	upply; Value		
of Supply – Meani	ing, Inclusions and Exclusions. Probl	ems on calculation	of 'Value of		
Supply'.					
Module No. 4: GST	Liability and Input Tax Credit		14		

Rates of GST – Classification of Goods and Services and Rates based on classification, Problems on computation of GST Liability. Input Tax Credit – Meaning, Process for availing Input Tax Credit – Problems on calculation of Input Tax Credit and Net GST Liability.

Module No. 5: GST Procedures

05

Registration under GST, Tax Invoice, Levy and Collection of GST, Composition Scheme, Due dates for Payment of GST, Accounting record for GST, Features of GST in Tally Package. GST Returns – Types of Returns, Monthly Returns, Annual Return and Final Return – Due dates for filing of returns. Final Assessment. Accounts and Audit under GST.

Skill Developments Activities:

- a) List out the process of GST registration for a business.
- b) Chart out 'time of supply' concept relevance in GST.
- c) Identify the place of supply for goods and services in different scenarios.
- d) Calculate GST liability for a particular transaction using imaginary values.
- e) Explain the process of availing input tax credit in GST.

Books for Reference:

- 1. V Rajesh Kumar and Mahadev, "Indirect Taxes", Mc Graw Hill Education
- 2. Datey, V S, "Indirect Taxes", Taxmann Publications.
- 3. Hiregange et al, "Indirect Taxes:, Puliani and Puliani.
- 4. Haldia, Arpit, "GST Made Easy", Taxmann Publications.
- 5. Chaudhary, Dalmia, Girdharwal, "GST A Practical Approach", Taxmann Publications.
- 6. Garg, Kamal, "Understanding GST", Bharat Publications.
- 7. Hiregange, Jain and Naik, "Students' Handbook on Goods and Services Tax", Puliani and Puliani.

FINANCIAL EDUCATION AND INVESTMENT AWARENESS COMMON SYLLABUS FOR ALL UG PROGRAMS

Semester III & IV

Course Title:	Course Credits: 2
Financial Education and Investment	
Awareness	
Total Contact Hours:	Duration of ESA: 90 Minutes
15 Hours of Theory and	
30 Hours of Practical Sessions	
Formative Assessment Marks: 20	Summative Assessment Marks: 30
Model Syllabus Authors:	
NSE Academy and Karnataka State Higher	
EducationCouncil (through Model	
Curriculum	
Committee for Commerce and Management)	

Course Outcomes

The Course aims to:

- 1. Provide the foundations for financial decision making
- 2. List out various saving and investment alternatives available for a common man
- 3. Give a detailed overview of stock markets and stock selection
- 4. Orient the learners about mutual funds and the criteria for selection

		CUL	II SU A	i iicui	auon	Matr	1.					
Program Outcomes / Course Outcomes	1	2	3	4	5	6	7	8	9	10	11	12
1. Provide the foundations for financial decision making												
2. List out various saving and investment alternatives available for a common man												
3. Give a detailed overview of stock markets and stock selection												

Course Articulation Matrix

4. Orient the learners about						
mutual funds and						
the criteria for selection						

Course Content for 'Financial Education and Investment Awareness' Theory Content

Module No.	<i>Theory Content</i> Theory Content under the Module	Duration					
	Foundations for Finance						
	Introduction to Basic Concepts: Understand the need for financial planning						
	- basic concepts - life goals and financial goals - format of a sample financial						
One	plan for a young adult	4 hours					
	Economics: Meaning – scope – key concepts influencing decision						
	making both micro & macro						
	Banking in India: Types of Bank Deposits, Deposit Insurance						
	(PMJDY). Traditional and New Banking Models. Debit and Credit Cards.						
	Digital Payment System – Internet Banking (NEFT, RTGS and IMPS),						
	Mobile Banking, Mobile Wallet, AEPS, UPI						
	Orientation to Financial Statements: financial terms and concepts,						
	modelfor reading financial statements, basic ratios for evaluating companies						
	while investing – Time Value of Money – Concept of Compounding						
	and Discounting						
	Investment Management						
	Investment Goals: Basic investment objectives – Investment goals – time						
	frame – assessing risk profile – concept of diversification – risk						
	measurement tools						
	Investment and Saving Alternatives for a Common Investor:						
	Insurance – Health, Life and Other General Insurance (Vehicle Insurance,						
	Property Insurance, etc), Retirement and Pension Plans – National Pension						
T	System, Atal Pension Yojana, PM-SYM Yojana, PMLVMY PMKMDY etc.,						
Two	Stocks, Bonds, Mutual Funds.						
	Investor Protection and Grievance Redressal(To be						
	studied Meaning Only-Briefly)						
	Stock Markets: Primary Market and Secondary Market, Stock						
	Exchanges, Stock Exchange Operations - Trading and Settlement,						
	Demat Account, Depository and Depository Participants.						
	Stock Selection: Fundamental Analysis – Economy Analysis, Industry						
	Analysis and Company Analysis. Technical Analysis – Graphical						

	Patterns, Candle-stick Patterns, Indicators and Oscillators	
	Mutual Funds and Financial Planning Essentials	
	Mutual Funds: Features of Mutual Funds, Mutual Fund History in India,	
	Major Fund Houses in India and Mutual Fund Schemes.	
	Types of Mutual Fund Plans. Net Asset Value.	
	Criteria for selection of Mutual Funds: Returns, Performance	
Three	Measures Financial Planning: Sample formats – Integrating all the	
	concepts learnt with a personal financial plan (basic Evaluation	
	by considering Relevant scheme approved by Government)Giving	
	and supporting: Family support – charitablegiving –	3 hours
	crowd sourcing for needs	

Practical Content

Modu le No.	Practical Coverage under the Module	Duration
One	 Foundations for Finance Statistical Functions in Excel Financial Statements in Excel 	7 hours
Тwo	 Investment Management Administering Risk Tolerance Tool 	17 hours
	 Group Presentations on Investment Alternatives (Advantages, Suitability and Limitations) Demonstration of Stock Trading Economy Analysis (<u>www.tradingeconomics.com</u>) Industry Analysis (<u>www.ibef.org</u>) Company Analysis (<u>www.valueresearchonline.com</u>) 	
Three	 Mutual Funds and Financial Planning Essentials Identification of Fund Houses in India, Schemes and Plans ofeach Mutual Fund House (www.amfiindia.in, www.valueresearchonline.com) 	6 hours

References

- 1. RBI Financial Education Handbook
- 2. NSE Knowledge Hub, AI-powered Learning Experience Platform for BFSI
- 3. NSE Academy Certification in Financial Markets (NCFM) Modules:
 - a. Macroeconomics for Financial Markets
 - b. Financial Markets (Beginners Module)
 - *c.* Mutual Funds (Beginners Module)
 - d. Technical Analysis

Text Books:

S. No	Author/s	Title of the Book	Publisher
1	Prasanna Chandra	Financial Management	McGraw Hill Education
2	Aswath Damodaran	Corporate Finance	John Wiley & Sons Inc
3	Pitabas Mohanty	Spreadsheet Skills for Finance Professionals	Taxmann Publications
4	Fischer & Jordan	Security Analysis & Portfolio Management	Prentice Hall

Suggestive Template for IAT

Internal Assessment Test Bachelor of Business Administration (BBA) Course Code: Name of the Course

Duration: 1 Hour	Total Marks: 25
SECTION-A	
 Answer any Three of the following questions. 1. 2. 2. 	(5 x 3= 15)
 3. SECTION- B II. Answer any One of the following questions 4. 5. 	(10 x1= 10)
6.	

6. Semester End Examination (SEE):

The Semester End Examination for all the courses for which students who get registered during the semester shall be conducted. SEE of the course shall be conducted after fulfilling the minimum attendance requirement as per the Universities/Institutes' norms.

Suggestive Template for SEE

Semester End Examination

Bachelor of Business Administration (BBA) Course Code: Name of the Course

Duration: 3 Hours

Marks: 60

Total

SECTION-A

Answer any five of the following questions. Each question carries 2 marks (5 x 2=10)

- 1.
- 2.
- 3.
- 4.
- 5.
- **6**.
- U.
- 7.

SECTION-B

Answer any four of the following questions. Each question carries 5 marks (4 x5=20)

- 8.
- 9.
- 10.
- 11.
- 12.
- 13.
- 14.

SECTION- C

Answer any three of the following questions. Each question carries10marks (3x 10=30)

- 15.
- 16.
- 17.
- 18.
- 19.
